

THE GUIDE TO **GREEN**

RESIDENTIAL
RESOURCE
DIRECTORY

CITY OF LOS ANGELES

FALL 2019





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PROGRAM

Lifeline Rate Program

DESCRIPTION

Provides income-eligible customers who are 62 years of age or older or permanently disabled, a discount on their electric and/or water bills. Enrolled customers receive a subsidy on their electric bill of up to \$35.42 and a separate \$20 subsidy on their water bill every two months. Customers who are not billed for water service will automatically receive an extra \$10 on their electric bills in addition to their electric subsidies. The subsidy cannot exceed the customer's bill.

Additionally, Lifeline Rate customers can receive approximately 30% off of their Residential Sewer Service Charge and Solid Resource Fee, and have Bulky Item Pick Up Fees waived.

ELIGIBILITY

Customer must be a:

- Senior Citizen - 62 years of age or older; **OR**
- Disabled Citizen - an individual shall be considered to be disabled if he or she is unable to engage in any substantial gainful activity by reason of any medically determinable physical or mental impairment which can be expected to result in death or to be of long-continued and indefinite duration; **AND**
- The combined adjusted gross income of all members of the household must be less than \$36,050 for the prior calendar year.

REQUIREMENTS

The customer must be the user of the utilities at a residential service address within the City of Los Angeles and responsible for the payment of such utility bills which are all under their name. The amount of tax imposed on the above utilities cannot be paid by a public agency or from funds received from a public agency specifically for the payment of such tax.

What kind of supplemental documents are needed?

Must provide proof of age and/or disability.

If senior citizen, must submit:

1. Proof of Age – Copy of CA Driver's License, CA State Identification Card, or other acceptable proof of age;
2. Copy of entire LADWP bill showing the applicant's name with service address;
3. Copy of entire Gas bill showing the applicant's name with service address. If not applicable, please write "NONE."

CONTINUED ON NEXT PAGE

AGENCY

Los Angeles Department of Water and Power (LADWP)

ADMINISTERING OFFICE/ PARTNERING AGENCY

City of Los Angeles, Office of Finance

PROGRAM TYPE

Financial Assistance; Income-Eligible Bill Discount

TARGETED APPLICANT

Residential

ELIGIBLE AREAS

City of Los Angeles

RANGE OF ASSISTANCE

Up to \$55 savings on LADWP bills, and other discounts on City services

TIME FRAME

Ongoing; must recertify in 90 days if place of residence changes.

CONTACT

Phone: 213-978-3050

Hearing impaired with a Teletype device (TDD): 213-978-1532

WEBSITE

www.ladwp.com/lifeline

PROGRAM

Lifeline Rate Program

(Continued)

4. A copy of entire telephone bill (with applicant's name, service address, Los Angeles City Tax, and, if applicable, the page showing the long distance. If not applicable, please write "NONE.")
5. Proof of income for applicant and each household member - For the calendar year prior to the fiscal year the exemption is applied for, please provide us a copy of the CA Resident Income Tax Return Form 540, Social Security Benefits Statement, award letter of the amount of SSI benefits received, award letter from General Relief, or CalWorks/AFDC (entire copy). If none of the above are applicable, you must provide a NOTARIZED LETTER stating income. Note: Copies of checks are not accepted from any County, W-2, Statement of Earnings and Deductions [pay stub] or the Federal Income Tax Return Form 1040.

If disabled, must submit:

1. Proof of disability - a recent (within the last 2 years) certification signed by a licensed physician attesting that you are physically and/or mentally disabled which can be expected to result in death or to be of long-continued and indefinite duration, hence, unable to engage in substantial gainful employment; **AND**
2. All of the required items under "Senior Citizen" (see above), except item # 1, Proof of Age

HOW TO APPLY

Download application at: www.finance.lacity.org/lifeline-utility-users-tax-exemption-seniors-and-disabled and submit by mail or in person. Applications in English and Spanish can also be requested to be mailed to applicants by calling (213) 978-3050.

Mail: Office of Finance
Utility Tax Exemption Unit
P.O. Box 53233
Los Angeles, CA 90053-0233

In-Person:
200 N. Spring Street, Room 101
Los Angeles, CA 90012
(Public entrance on Main Street)

AGENCY

Los Angeles Department of
Water and Power (LADWP)

PROGRAM

Low Income Discount Program

DESCRIPTION

LADWP offers a residential Low Income Discount Program (LIDP) rate for customers within qualifying income levels. Enrolled customers receive a subsidy on their electric bill of up to \$16.34 and a separate \$10 on their water bill (plus \$2 per person for households over three people, up to a maximum of a total \$20 per bill) every two months. Customers not billed for water service will automatically receive the water subsidy on their electric bills in addition to their electric subsidies. The subsidy cannot exceed the customer's bill. Additionally, there is a 31% discount on the customer's Residential Sewer Service Charge, as well as a \$0.18-0.20 discount on Bulk Item Pick-up Fees.

ELIGIBILITY

Combined household gross income, whether taxable or non-taxable, of all persons who live in the household, must meet or fall below the following levels:

LIDP Income Thresholds (June 1, 2018 - May 31, 2019)

| | |
|------------------------|-------------|
| Household Size: 1 | \$32,920 |
| 2 | \$32,920 |
| 3 | \$41,560 |
| 4 | \$50,200 |
| 5 | \$58,840 |
| 6 | \$67,480 |
| 7 | \$76,120 |
| 8 | \$84,760 |
| Each Additional Person | Add \$8,640 |

REQUIREMENTS

Are there any special requirements to complete the application?

To submit Proof of Income documentation separately from the application, please print the Cover Sheet, fill in all of the information, attach your proof of income documentation, and send the Cover Sheet with the documentation to the address or fax number noted above.

CONTINUED ON NEXT PAGE

AGENCY

Los Angeles Department of Water and Power (LADWP)

PROGRAM TYPE

Financial Assistance; Income-Eligible Bill Discount

TARGETED APPLICANT

Residential

ELIGIBLE AREAS

City of Los Angeles

RANGE OF ASSISTANCE

Up to \$26 off LADWP bills and other discounts on City services

TIME FRAME

Ongoing; re-certification is required every three years.

CONTACT

Phone: 800-DIAL-DWP (800-342-5397)

Hearing impaired with a Teletype device (TDD): 800-HEAR-DWP (800-432-7397)

Email: www.ladwp.com/ladwp/faces/wcnav_externalId/cntct-us-glo?_adf.ctrl-state=10vtk8yaq1_79

WEBSITE

www.ladwp.com/lowincome

PROGRAM

Low Income Discount Program

(Continued)

Customers participating in this program will be required to verify eligibility every three years. Customers who do not provide proof of income, or households not meeting the eligibility guidelines, will not be eligible for the program or for renewal. Applicants must be the customer of record.

What kind of supplemental documents are needed?

Proof of Income in the form of:

- Previous year State or Federal Income Tax Return; or
- Previous year Social Security Benefit Statement; or
- Copy of previous year Social Security Check or SSI check; or
- Previous year SSI Disability Award Letter; or
- Award Letter (Notice of Action) for CALWORKS, CAPI, General Relief, or Food Stamps; or
- Paycheck stubs; or
- Unemployment Benefits;
- If none above are applicable, a NOTARIZED LETTER from employer stating income.

HOW TO APPLY

Online: Submit form directly or download a hard copy application to mail or fax at: www.ladwp.com/lowincome

Mail: LADWP

LIDP, Room L63, P.O. Box 515407,
Los Angeles, CA 90051-6707

Fax: 213-241-1465

AGENCY

Los Angeles Department of
Water and Power (LADWP)

PROGRAM

California Alternate Rates for Energy (CARE)

DESCRIPTION

CARE provides income-eligible households with approximately a 20% discount on their gas bill.

ELIGIBILITY

Eligibility is based on a combination of household size and income:

CARE Income Requirement

| | |
|------------------------|-------------|
| Household Size: 1 | \$32,921 |
| 2 | \$32,921 |
| 3 | \$41,561 |
| 4 | \$50,201 |
| 5 | \$58,841 |
| 6 | \$67,481 |
| 7 | \$76,121 |
| 8 | \$84,761 |
| 9 | \$93,401 |
| 10 | \$102,041 |
| Each Additional Person | Add \$8,640 |

A household automatically qualifies for CARE if anyone in the home (who is not a dependent on someone else's taxes) is a recipient of the following public assistance programs: Medi-Cal/Medicaid, Medi-Cal for Families A and B, Women, Infants and Children (WIC), CalWORKs (TANF) or Tribal TANF, Head Start Income Eligible - Tribal Only, Bureau of Indian Affairs General Assistance, CalFresh (Food Stamps), National School Lunch Program (NSLP), Low Income Home Energy Assistance Program (LIHEAP), or Supplemental Security Income (SSI).

REQUIREMENTS

What kind of information or supplemental documents will they need?

- Service account number(s)

AGENCY

SoCalGas (SCG)

PROGRAM TYPE

Financial Assistance; Income-Eligible Bill Discount

TARGETED APPLICANT

All residential

ELIGIBLE AREAS

SCG service territories

RANGE OF ASSISTANCE

20% on gas bill

TIME FRAME

Ongoing. Re-enrollment is required every two years based on continued qualification.

CONTACT

Phone

English: 800-427-2200

and press 1 for CARE.

Español: 800-342-4545

國語: 800-427-1429

粵語: 800-427-1420

한국어: 800-427-0471

Tiếng Việt: 800-427-0478

For other languages: 888-427-1345

Hearing impaired (TDD): 800-252-0259

WEBSITE

www.socalgas.com/care

PROGRAM

California Alternate Rates for Energy (CARE)

(Continued)

- Name of public assistance program or Gross Annual Household Income and income source
- Submetered renters only: Tenant's account number and unit or property electric account number and owner/manager's billing information

HOW TO APPLY

Online: Submit form directly or download a hard copy application to mail at www.socalgas.com/care

Mail: SoCalGas CARE Program GT19A1

P.O Box 3249

Los Angeles CA 90057-1249

Fax: 213-244-4665

AGENCY

SoCalGas (SCG)

PROGRAM

Life-Support Equipment Discount

DESCRIPTION

LADWP offers an electric rate discount of \$35.42 (or \$17.71 if combined with Lifeline Rate) for qualifying households that regularly require the use of an essential life-supporting device. Eligible devices include, but are not limited to, motorized wheelchairs, respirators (all types), dialysis machines, suction machines, apnea monitors, iron lungs, electronic nerve stimulators, and others.

ELIGIBILITY

The customer or a full-time household member regularly requires the use of essential life-supporting equipment powered by electricity from LADWP.

REQUIREMENTS

An LADWP representative may visit the premises to verify the device specification, and must be allowed access. As part of this application, the also applicant agrees to maintain telephone service to the premises. Failure to do either will result in cancellation of this discount.

Applications for the Life-Support Equipment Discount are subject to review by the LADWP medical director prior to acceptance. A new application must be filed with the LADWP every two (2) years or when there is a medical status change, change of address, or change in the use of the life-support equipment. Failure to do so will result in cancellation of this discount. Continued discounts are subject to periodic review and re-certification.

Are there any special requirements to complete the application?

Statement of Certification (page 2 of Application) must be completed by a Medical Doctor or Osteopath licensed to practice medicine in the State of California.

HOW TO APPLY

Mail: Download a hard copy application at: www.ladwp.com/lifeline

Send to: LADWP

Account Services Unit
P.O. Box 515407, Room L63
Los Angeles, CA 90051-6707

AGENCY

Los Angeles Department of
Water and Power (LADWP)

PROGRAM TYPE

Financial Assistance; Medical-Eligible Bill
Discount

TARGETED APPLICANT

Residential

ELIGIBLE AREAS

City of Los Angeles

RANGE OF ASSISTANCE

Discount of \$35.42

TIME FRAME

Ongoing. Must recertify every 2 years.

CONTACT

Phone: 800-DIAL-DWP (800-342-5397)

**Hearing impaired with a Teletype device
(TDD):** 800-HEAR-DWP (800-432-7397)

Email: www.ladwp.com/ladwp/faces/wcnav_externalId/cntct-us-glo?_adf.ctrl-state=10vtk8yq1_79

WEBSITE

www.ladwp.com/lifeline

PROGRAM

Physician Certified Allowance Discount

DESCRIPTION

LADWP offers an electric rate discount of \$35.42 (reduced to \$17.71 if combined with Lifeline, or \$8.86 with lifeline and Life Support) for customers who are being treated for a qualifying life-threatening illness or medically requires additional heating and/or cooling.

ELIGIBILITY

Full-time member of the household who:

- Has a compromised immune system and a state-licensed physician's certification that additional heating and/or cooling allowance is medically necessary in the person's full-time LADWP-serviced residence to sustain the life, or prevent deterioration, of the person's medical condition;

OR

- Can provide verification by a state-license physician that they are a paraplegic, hemiplegic, quadriplegic, multiple sclerosis patient, neuromuscular patient, scleroderma patient being treated for a life-threatening illness.

REQUIREMENTS

A new application must be filed with the Department when there is a medical status change or change of address. Prior to approval, this application is subject to review by a LADWP medical doctor and will be reviewed periodically thereafter.

Are there any special requirements to complete the application?

Statement of Certification (page 2 of Application) must be completed by a Medical Doctor or Osteopath licensed to practice medicine in the State of California.

HOW TO APPLY

Mail: Download a hard copy application at: www.ladwp.com/lifeline

Send to: LADWP

Account Services Unit
P.O. Box 51111, Room L-63
Los Angeles, CA 90051-5700

AGENCY

Los Angeles Department of Water and Power (LADWP)

PROGRAM TYPE

Financial Assistance; Medical-Eligible Bill Discount

TARGETED APPLICANT

Residential

ELIGIBLE AREAS

City of Los Angeles

RANGE OF ASSISTANCE

Discount of \$35.42 on electricity bill.

TIME FRAME

Ongoing. Must recertify every 2 years.

CONTACT

Phone: 800-DIAL-DWP (800-342-5397)

Hearing impaired with a Teletype device (TDD): 800-HEAR-DWP (800-432-7397)

Email: www.ladwp.com/ladwp/faces/wcnav_externalId/cntct-us-glo?_adf.ctrl-state=10vtk8yaq1_79

WEBSITE

www.ladwp.com/lifeline

PROGRAM

Medical Baseline Allowance (MBL)

DESCRIPTION

The Medical Baseline Allowance provides households with family members who have health concerns that require more heat during cool weather. If you or a member of your household have a serious health condition, this program may be able to provide an additional allowance of electricity or natural gas at the lowest available rate.

SCG will provide an additional daily allowance of 0.822 therms at the baseline rate for individuals with certain medical conditions.

ELIGIBILITY

An individual is qualified for Medical Baseline Allowance based on medical condition only; **NOT** on income.

Specifically, if they require use of a qualifying medical device and/or:

- Have a life-threatening illness or a compromised immune system
- Is seriously disabled
- Require more heat due to a serious health condition or to prevent deterioration of the individual's medical condition

Covered conditions include: Paraplegia, Quadriplegia, Hemiplegia, Multiple Sclerosis, Scleroderma, compromised immune system, life threatening illness or **ANY** medical condition for which additional space heating is medically necessary. Doctor's certification is required. *Note:* Heating spas or pools for therapy are not covered.

REQUIREMENTS

Are there any special requirements to complete the application?

Yes, Part 2 of both applications need to be completed by a licensed medical doctor (M.D.) or doctor or osteopathy (D.O.). May require a home visit to verify type of medical equipment.

If medical condition is not permanent, recertification is required (Part 1 of application every year and Part 2 every two years). *Note:* if a doctor certifies the medical condition is permanent, the customer must complete only part of the application every two years to re-certify.

What kind of information or supplemental documents will they need?

Service account number

No supplemental documents outside of Part 2 of the applications to be completed by a doctor

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AGENCY

SoCalGas (SCG)

PROGRAM TYPE

Financial Assistance; Medical-Eligible Bill Discount

TARGETED APPLICANT

Residential household members with serious health conditions

ELIGIBLE AREAS

SCG service territories

RANGE OF ASSISTANCE

Extra 0.822 therms per day at lowest available rate

TIME FRAME

Ongoing. Must recertify every 2 years.

EXPECTED TIME TO RECEIVE BENEFITS

Once doctor's certification is approved, benefits are given the following billing cycle.

CONTACT

Phone

English: 800-427-2200

Español: 800-342-4545

國語: 800-427-1429

粵語: 800-427-1420

한국어: 800-427-0471

Tiếng Việt: 800-427-0478

For other languages: 888-427-1345

Hearing impaired (TDD): 800-252-0259

WEBSITE

www.socalgas.com/save-money-and-energy/assistance-programs/medical-baseline-allowance

PROGRAM

Medical Baseline Allowance (MBL)

(Continued)

HOW TO APPLY

Mail: Download a hard copy application at: www.socalgas.com/documents/assistance/medbaseline/mbi-app-english.pdf

Send to: SoCalGas Medical Baseline Allowance Program

M. L. GT19A1

P.O. Box 513249

Los Angeles, CA 90051-1249

AGENCY

SoCalGas (SCG)

PROGRAM

Low-Income Home Energy Assistance Program (LIHEAP): Utility Assistance

DESCRIPTION

LIHEAP is a federal program that provides assistance to eligible low-income households to manage and meet their immediate home heating and/or cooling needs. Income-eligible households should contact their local service provider if any of the following apply:

- Have a 24- 48- hour disconnect notice or service termination
- Need financial assistance in paying your utility bill
- Home energy efficiency upgrades would help to lower utility bills

LIHEAP offers several kinds of services to help low-income households meet their home energy needs, including financial assistance on energy bills. The program also offers weatherization services, listed separately under this directory's energy efficiency programs.

There are 3 local service providers administering LIHEAP across Los Angeles County, Long Beach Community Action Partnership (LBCAP), the Maravilla Foundation, and Pacific Asian Consortium on Employment (PACE). To find which provider services your area, you can use the online services lookup tool provided by CSD:

<https://www.csd.ca.gov/Pages/Assistance-PayingMyEnergyBills.aspx>

ELIGIBILITY

See LIHEAP Income Requirement table below.

LIHEAP Income Requirement

| | |
|-------------------|----------|
| Household Size: 1 | \$26,049 |
| 2 | \$34,064 |
| 3 | \$42,078 |
| 4 | \$50,094 |
| 5 | \$58,109 |
| 6 | \$62,723 |
| 7 | \$67,627 |
| 8 | \$69,130 |
| 9 | \$70,633 |
| 10 | \$72,136 |

CONTINUED ON NEXT PAGE

AGENCY

CA Dept. of Community Services and Development (CSD)

ADMINISTERING OFFICE/PARTNERING AGENCY

Pacific Asian Consortium on Employment (PACE), Long Beach Community Action Partnership (LCBCAP), Maravilla Foundation

PROGRAM TYPE

Financial Assistance; Grants

TARGETED APPLICANT

Residential

ELIGIBLE AREAS

State of California

RANGE OF ASSISTANCE

One-time financial assistance of up to \$1,000 to offset eligible households' gas and electric utility bills; relief to those facing crisis situations (ie. households with 24- to 48-hour disconnect notice/ service termination or life-threatening energy-related emergency, such as a combustible appliance)

TIME FRAME

Ongoing

EXPECTED TIME TO RECEIVE BENEFITS

Credit applied to bill immediately upon approval.

PROGRAM

Low-Income Home Energy Assistance Program (LIHEAP): Utility Assistance (Continued)

REQUIREMENTS

What kind of information or supplemental documents will they need?

Varies by provider, but all require copies of:

- Current electric **and** gas bills
- All household income for the past 30 days for adults 18 years or older
- California Picture I.D.
- Social Security Card (*program receives federal money*)

HOW TO APPLY

Mail

LBCAP: English and Spanish applications, affidavits, and instructions available at www.lbcap.org/menus/energy-assistance-heap.html

Send to: LBCAP/HEAP Utility Assistance
117 Victoria Street
Long Beach, CA 90805

PACE: English application available at www.pacela.org/our-work/energy/

Send to: PACE HEAP
1055 Wilshire Blvd., Suite 900E
Los Angeles, CA 90017
*(Or hand deliver during business hours: Monday - Thursday
8AM - 3PM)*

Maravilla: English and Spanish applications available at www.maravilla.org/Services/Utility-Assistance

Send to: Maravilla Foundation
5729 Union Pacific Avenue
Commerce, CA 90022

AGENCY

CA Dept. of Community Services and Development (CSD)

CONTACT

LBCAP

Utility Assistance: 888-351-4061,
Emergency Services: 888-351-4061

Maravilla

Utility Assistance: 323-721-4162 or
800-906-4651,
Emergency Services: 323-869-4500

PACE

Utility Assistance or Emergency Services:
213-353-3982

24-Hour Information Line: 213-353-1226
or 213-353-1228

Spanish: 213-989-3294 or Email
ftalamantes@pacela.org

Chinese: Vietnamese: 213-989-3249 or
Email: kankney@pacela.org

Filipino: 213-989-3246

WEBSITE

LBCAP: www.lbcap.org

PACE: www.pacela.org

Maravilla Foundation: www.maravilla.org

PROGRAM

Share Project

DESCRIPTION

The Share Project provides one-time grants up to \$100 for income-eligible customers having difficulty paying for their bills and have an overdue payment.

ELIGIBILITY

Must be enrolled in either LADWP's Lifeline Rate Program or Low Income Discount Program and not have received financial aid through the Share Project previously.

HOW TO APPLY

Applicant must apply in person at one of LADWP's Customer Service Centers:

Central Area

- Boyle Heights CSC: 919 S. Soto St. #10, Los Angeles, CA 90023
- Central CSC: 4619 S. Central Ave., Los Angeles, CA 90011
- Crenshaw CSC: 4030 Crenshaw Blvd., Los Angeles, CA 90008
- JFB Lobby CSC: 111 N. Hope St., Los Angeles, CA 90012
- Hollywood CSC: 6547-B Sunset Blvd., Los Angeles, CA 90028
- Lincoln Heights CSC: 2417 Daly St., Los Angeles, CA 90031
- Slauson/Vermont CSC: 5928 S. Vermont Ave., Los Angeles, CA 90044
- Watts CSC: 1686 E. 103rd St., Los Angeles, CA 90002
- West Los Angeles CSC: 1394 S. Sepulveda Blvd., Los Angeles, CA 90025

Harbor Area

- San Pedro CSC: 535 W. 9th St., San Pedro, CA 90731
- Wilmington CSC: 931 N. Avalon Blvd., Wilmington, CA 90744

Valley Area

- Van Nuys CSC: 6550 Van Nuys Blvd., Van Nuys, CA 91401
- Canoga Park CSC: 7229 Winnetka Ave., Canoga Park, CA 91306
- Mission Hills CSC: 11100 Sepulveda Blvd., Mission Hills, CA 91345

AGENCY

Los Angeles Department of Water and Power (LADWP)

PROGRAM TYPE

Financial Assistance; Grants

TARGETED APPLICANT

Residential

ELIGIBLE AREAS

City of Los Angeles

RANGE OF ASSISTANCE

Up to \$100

TIME FRAME

Ongoing

EXPECTED TIME TO RECEIVE BENEFITS

Payment to avoid shutoffs and emergency services provided immediately upon approval.

CONTACT

Phone

800-DIAL-DWP (800-342-5397)

Hearing impaired with a Teletype device

(TDD): 800-HEAR-DWP (800-432-7397)

WEBSITE

None

PROGRAM

Gas Assistance Fund (GAF)

DESCRIPTION

GAF provided one-time grants of up to \$100 for income-eligible customers having difficulty paying their bills and have an overdue payment.

ELIGIBILITY

Eligibility is based on a combination of household size and income:

EAJ/GAF Income Requirement

| | |
|------------------------|-----------|
| Household Size: 1 | \$32,920 |
| 2 | \$32,920 |
| 3 | \$41,560 |
| 4 | \$50,200 |
| 5 | \$58,840 |
| 6 | \$67,480 |
| 7 | \$76,120 |
| 8 | \$84,760 |
| 9 | \$93,400 |
| 10 | \$102,040 |
| Each Additional Person | \$8,640 |

Other Criteria:

- Gas bill must be in the name of applicant requesting assistance.
- The bill address must be the applicant's primary residence.
- The applicant must not apply for more than the maximum GAF allowance for the current program year.

REQUIREMENTS

What kind of information or supplemental documents will they need?

To be collected or reviewed by local provider:

- Bill (must be in applicant's name with primary residence listed and overdue amount in arrears)
- Proof of Income

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AGENCY

SoCalGas (SCG)

ADMINISTERING OFFICE/ PARTNERING AGENCY

Various approved local providers, see below.

PROGRAM TYPE

Financial Assistance; Grants

TARGETED APPLICANT

All Residential

ELIGIBLE AREAS

SCG service territories

RANGE OF ASSISTANCE

Up to \$100. Available once every 12-month period.

TIME FRAME

Ongoing

EXPECTED TIME TO RECEIVE BENEFITS

Payment to avoid shutoffs and emergency services provided immediately upon approval.

CONTACT

Phone

English: 800-427-2200

Español: 800-342-4545

國語: 800-427-1429

粵語: 800-427-1420

한국어: 800-427-0471

Tiếng Việt: 800-427-0478

For other languages: 888-427-1345

Hearing impaired (TDD): 800-252-0259

PROGRAM

Gas Assistance Fund (GAF)

(Continued)

HOW TO APPLY

Customers must apply in person at an LA County GAF Agency (see list below or visit www.socalgas.com/1443740467514/2017-EAF--GAF-Agency-Roster-VF--Revised-02-08-17-.pdf)

AGENCY

SoCalGas (SCG)

WEBSITE

www.socalgas.com/save-money-and-energy/assistance-programs/gas-assistance-fund

Gas Assistance Fund Service Locations

| AGENCY NAME (By Region) | PHONE NUMBER |
|--|----------------|
| Altadena Community Services, County of LA | (626) 398-6174 |
| Salvation Army, Bellflower | (562) 804-0808 |
| Salvation Army, Compton | (310) 639-0362 |
| East Rancho Dominguez Service Center, Compton | (310) 603-7401 |
| Catholic Charities - San Juan Diego Center, El Monte | (626) 575-7652 |
| San Gabriel Valley Service Center, El Monte | (626) 575-5431 |
| Salvation Army, Hollywood | (323) 960-0640 |
| Salvation Army, Southeast Communities, Huntington Park and Surrounding Areas | (323) 587-4421 |
| Catholic Charities - St. Margaret's Center, Lennox | (310) 672-2208 |
| Delhaven Family Resource Center, La Puente | (626) 931-7923 |
| Salvation Army, Lancaster | (661) 948-3418 |
| Catholic Charities - Brownson House, Los Angeles | (323) 251-3514 |
| Chinatown Service Center, Los Angeles | (213) 808-1700 |
| Labor Community Services, Los Angeles | (213) 985-2002 |
| Los Angeles Central Salvation Army | (213) 896-9178 |
| Koreatown Youth & Community Center, Los Angeles | (213) 365-7400 |
| Salvation Army, East Los Angeles Temple | (323) 263-7577 |
| Salvation Army - Siemon Family Center, Los Angeles | (323) 586-0288 |
| West Angeles Community Development | (323) 733-8300 |
| East Los Angeles Service Center | (323) 260-2801 |
| Barrio Action Youth and Family Center, Los Angeles | (323) 221-0779 |
| Catholic Charities, Long Beach | (213) 251-3432 |
| Disabled Resources Center, Long Beach | (562) 427-1000 |
| Santa Clarita Valley Senior Center, Santa Clarita | (661) 259-9444 |
| Santa Clarita Valley Service Center, Newhall | (661) 254-0070 |
| Salvation Army, Palmdale | (661) 948-3418 |
| Catholic Charities - Pomona Community Center | (909) 629-1331 |
| APAC Service Center, Rosemead | (626) 310-0448 |
| St. Ferdinand Outreach Center, San Fernando | (818) 365-3194 |
| Salvation Army, San Pedro | (310) 832-7228 |
| San Pedro Service Center | (310) 519-6091 |
| City of Santa Fe Springs - Gus Velasco Neighborhood Ctr | (562) 692-0261 |
| Salvation Army, Santa Fe Springs | (562) 696-9562 |
| Salvation Army, Whittier | (562) 698-8348 |

PROGRAM

Subsidized Housing Assistance Relief for Energy (SHARE)

DESCRIPTION

Provides funds to help clear past utility debt to those who are currently or formerly homeless clear past utility debt to obtain or retain Section 8/ subsidized housing requirements.

ELIGIBILITY

Must be unhoused or at risk of losing subsidized housing/voucher with utility debt.

REQUIREMENTS

What kind of information or supplemental documents will they need?

- Subsidized Housing program approval letter or Section 8 voucher
- Proof of failed Housing Habitability Standard Inspection due to lack of utility service
- EITHER proof of homelessness (*eg. Certificate of Homelessness*) if unhoused, OR utility disconnection notice/proof of service disconnection

HOW TO APPLLY

Applications are submitted through partner organizations by area (*see below*).

APLA Health and Wellness

611 S. Kingsley Drive, Los Angeles 90005
(213) 201-1600

Salvation Army Lancaster

44517 Sierra Hwy., Lancaster 93534
(661) 948-3418

Disabled Resources Inc

2750 E. Spring Street, Ste. 100, Long Beach 90806
(562) 427-1000

Santa Clarita Valley Community Center

2611 Bouquet Canyon Rd, H-1, Santa Clarita 91350
(661) 254-0070

East Rancho Dominguez Community Center

15116 S. Atlantic Avenue, Compton 90221
(310) 603-7401

St. Anne's Social Services

2011 Colorado Avenue, Santa Monica 90404
(310) 829-4411

Inland Valley Hope Partners

209 W. Pearl Street, Pomona 91768
(909) 622-3806

St. John the Baptist Social Services

3883 Baldwin Park Blvd., Baldwin Park 91706
(626) 337-4223

Los Angeles County Housing Department

700 W. Main Street, Alhambra 91801
(626) 586-1542

Tarzana Treatment Centers, Inc.

18646 Oxnard Street, Tarzana 91356
(818) 654-3815

AGENCY

SoCalGas (SCG)

ADMINISTERING OFFICE/ PARTNERING AGENCY

Various approved local providers, see below under "Contact"

PROGRAM TYPE

Financial Assistance; Grants

TARGETED APPLICANT

Currently or formerly homeless, residential

ELIGIBLE AREAS

SCG service territories

RANGE OF ASSISTANCE

Eligible customers will receive a grant to clear past utility debt in order to meet subsidized housing requirements

TIME FRAME

Available one time per year per household, evaluated on a case by case basis. Program will continue until December 31, 2019 or until all funds are used.

WEBSITE

www.socalgas.com/save-money-and-energy/assistance-programs/share

PROGRAM

Low-Income Home Energy Assistance Program (LIHEAP): Weatherization

DESCRIPTION

Provides free energy efficiency upgrades to eligible low-income households to manage and meet their immediate home heating and/or cooling needs. Additional services include energy budget counseling, education on basic energy efficiency practices and instruction on the proper use and maintenance of installed weatherization measures.

There are 3 local service providers administering LIHEAP across Los Angeles County, Long Beach Community Action Partnership (LBCAP), the Maravilla Foundation, and Pacific Asian Consortium on Employment (PACE). To find which provider services your area, you can use the online services lookup tool provided by CSD:

<https://www.csd.ca.gov/Pages/Assistance-PayingMyEnergyBills.aspx>

ELIGIBILITY

See LIHEAP Income Requirement table below.

LIHEAP Income Requirement

| | |
|-------------------|----------|
| Household Size: 1 | \$26,049 |
| 2 | \$34,064 |
| 3 | \$42,078 |
| 4 | \$50,094 |
| 5 | \$58,109 |
| 6 | \$62,723 |
| 7 | \$67,627 |
| 8 | \$69,130 |
| 9 | \$70,633 |
| 10 | \$72,136 |

CONTINUED ON NEXT PAGE

AGENCY

CA Dept. of Community Services and Development (CSD)

ADMINISTERING OFFICE/PARTNERING AGENCY

Pacific Asian Consortium on Employment (PACE), Long Beach Community Action Partnership (LCBCAP), Maravilla Foundation

PROGRAM TYPE

Home Upgrades; Income-Eligible Efficiency

TARGETED APPLICANT

Residential

ELIGIBLE AREAS

State of California

RANGE OF ASSISTANCE

Based on the results of the assessment or energy audit, energy efficiency improvements may include:

- Sealing the holes and cracks around windows, doors and pipes
- Ensuring proper levels of insulation
- Fixing or replacing windows
- Fitting an insulated blanket to the water heater
- Making sure heating and air conditioning systems are working properly

TIME FRAME

Ongoing

EXPECTED TIME TO RECEIVE BENEFITS

Several weeks or over a month to get a technician from a local service provider out for a home assessment

PROGRAM

Low-Income Home Energy Assistance Program (LIHEAP): Weatherization (Continued)

REQUIREMENTS

What kind of supplemental documents are needed?

Varies by provider, but all require copies of:

- Current electric and gas bills
- All household income for the past 30 days for adults 18 years or older
- California Picture I.D.
- Social Security Card (program receives federal money)

HOW TO APPLY

Mail

LBCAP: English and Spanish applications, affidavits, and instructions available at www.lbcap.org/menus/energy-assistance-heap.html

Send to: LBCAP/HEAP Utility Assistance
117 Victoria Street
Long Beach, CA 90805

PACE: English application available at www.pacela.org/our-work/energy/

Send to: PACE HEAP
1055 Wilshire Blvd., Suite 900E
Los Angeles, CA 90017
*(Or hand deliver during business hours: Monday - Thursday
8AM - 3PM)*

Maravilla: English and Spanish applications available at www.maravilla.org/Services/Utility-Assistance

Send to: Maravilla Foundation
5729 Union Pacific Avenue
Commerce, CA 90022

AGENCY

CA Dept. of Community Services and Development (CSD)

WEBSITE

LBCAP: www.lbcap.org

PACE: www.pacela.org

Maravilla Foundation: www.maravilla.org/

CONTACT

LBCAP: 888-351-4061

Maravilla Foundation: 323-869-4500

PACE: 213-989-3255 or 213-989-3283

213-989-3246 English/Filipino

213-989-3294 English/Spanish,

Email: ftalamantes@pacela.org

213-989-3249 English/Chinese/
Vietnamese,

Email: kankney@pacela.org

PROGRAM

Energy Savings Assistance Program (ESA)

DESCRIPTION

ESA provides income-qualified customers with free replacement installations of appliances, as well as no-cost weatherization and home improvement services that will help save energy and money. Covered services include: attic insulation, door weather-stripping, caulking, minor door and window repairs (to reduce air infiltration), low-flow showerheads, faucet aerators, tub spouts, shower valves/adapters, wall/floor heater and furnace repairs, water heater repair/replacement and blanket, evaporative cooler vent, window/wall AC cover and outlet gaskets.

ELIGIBILITY

Eligibility is based on a combination of household size and income:

ESA Income Requirement

| | |
|------------------------|-----------|
| Household Size: 1 | \$32,921 |
| 2 | \$32,921 |
| 3 | \$41,561 |
| 4 | \$50,201 |
| 5 | \$58,841 |
| 6 | \$67,481 |
| 7 | \$76,121 |
| 8 | \$84,761 |
| 9 | \$93,401 |
| 10 | \$102,041 |
| Each Additional Person | \$8,640 |

A household automatically qualifies for ESA if anyone in the home (who is not a dependent on someone else's taxes) is a recipient of the following public assistance programs: Medi-Cal/Medicaid, Medi-Cal for Families A and B, Women, Infants and Children (WIC), CalWORKs (TANF) or Tribal TANF, Head Start Income Eligible - Tribal Only, Bureau of Indian Affairs General Assistance, CalFresh (Food Stamps), National School Lunch Program (NSLP), Low Income Home Energy Assistance Program (LIHEAP), or Supplemental Security Income (SSI).

CONTINUED ON NEXT PAGE

AGENCY

SoCalGas (SCG)

PROGRAM TYPE

Home Upgrades; Income-Eligible Efficiency

TARGETED APPLICANT

Residential

ELIGIBLE AREAS

SCG Service Territory

RANGE OF ASSISTANCE

A variety of energy efficient upgrades.

TIME FRAME

Ongoing

EXPECTED TIME TO RECEIVE BENEFITS

It can take a few weeks to a month (or more depending upon demand) to have a service provider assess a home after an application has been filed.

WEBSITE

www.socalgas.com/save-money-and-energy/assistance-programs/energy-savings-assistance-program

CONTACT

Phone: 800-331-7593

PROGRAM

Energy Savings Assistance Program (ESA)

(Continued)

REQUIREMENTS

What kind of supplemental documents are needed?

- Proof of income
- Homeowners must provide proof of ownership
- Renters must provide the property owner's written permission

HOW TO APPLY

Online: Submit form directly at: www.socalgas.com/for-your-home/assistance-programs/esap/form/index.shtml

Phone: 800-331-7593

AGENCY

SoCalGas (SCG)

PROGRAM

Home Energy Improvement Program (HEIP)

DESCRIPTION

LADWP's new Home Energy Improvement Program (HEIP) offers free energy efficient upgrades for residential customers and their families, designed to reduce their energy bills by making their homes more energy efficient.

ELIGIBILITY

All LADWP residential customers; if tenant, must have owner's permission.

REQUIREMENTS

Once application is reviewed, a free assessment of applicant's home will be performed by a trained technician to assist applicants in identifying the most appropriate and effective improvements for their home. The home report is then forwarded to skilled repair technician to complete the work, as and a quality assurance review is made of the home to ensure that the work has been performed properly.

For renters, the owner/manager must also sign the application allowing a customer to participate in the program, and approve all work to be performed.

HOW TO APPLY

Mail: Download a hard copy application at: www.ladwp.com/heip.
If tenant, have the owner/manager sign application.

Send to: LADWP Attn: Home Energy Improvement Program
P.O. Box 51111, Room 1019
Los Angeles, CA 90051-5799

AGENCY

Los Angeles Department of
Water and Power (LADWP)

PROGRAM TYPE

Home Upgrades; Efficiency

TARGETED APPLICANT

Residential

ELIGIBLE AREAS

City of Los Angeles

RANGE OF ASSISTANCE

Free home efficiency upgrades

TIME FRAME

Funds are limited and not guaranteed. Completed applications are accepted on a first-come, first-served basis. This program may be modified or terminated without prior notice.

EXPECTED TIME TO RECEIVE BENEFITS

Currently experiencing a backlog of requests. It can take approximately 4-6 months for assessment and work to occur.

WEBSITE

www.ladwp.com/heip

CONTACT

Phone: 888-822-8497

Email: HEIP@ladwp.com

PROGRAM

Residential Direct Install (RESDI)

DESCRIPTION

Provides no-cost energy improvements to all SCG customers to help make their homes more comfortable and help conserve energy, which could lead to lower utility bills. Program services are provided by authorized, contracted vendors who are not SCG employees. Eligible services include:

- Smart Thermostat (installation and setup)
- Smart Thermostat with Common Wire C (installation and setup)
- Faucet aerators
- Low-flow showerheads
- Duct sealing and testing
- Tub Spout and Thermostatic Shut-off Showerhead
- Thermostatic shower valve

ELIGIBILITY

Must be a renter or homeowner living in a single-family or multifamily dwelling. There are no income requirements.

HOW TO APPLY

No online application available, email: RESDI@semprautilities.com

AGENCY

SoCalGas (SCG)

PROGRAM TYPE

Home Upgrades; Efficiency

TARGETED APPLICANT

Residential

ELIGIBLE AREAS

SCG service territories

RANGE OF ASSISTANCE

Various no-cost home energy upgrades

TIME FRAME

First-come, first-served basis until funds are no longer available. Program may be modified or terminated without prior notice.

EXPECTED TIME TO RECEIVE BENEFITS

Contractors will contact the applicant within a week of SCG's referral.

WEBSITE

www.socalgas.com/save-money-and-energy/rebates-and-incentives/middle-income-direct-install-program

CONTACT

Email: RESDI@semprautilities.com

Phone

English: 877-238-0092

Español: 800-342-4545 (disponible las 24 horas del día, los 7 días de la semana)

國語: 800-427-1429

粵語: 800-427-1420

한국어: 800-427-0471

Tiếng Việt: 800-427-0478

For other languages: 1-888-427-1345

Hearing impaired (TDD): 800-252-0259

PROGRAM

Mobile Home Upgrade Program

DESCRIPTION

Qualifying mobile home customers will be provided with no-cost energy conservation evaluations, installations of low-flow showerheads and faucet aerators, and natural gas energy efficiency improvements, such as duct test and seal of HVAC systems. Common upgrades include sealing air-ducts, installing efficient light fixtures and bulbs, and insulating water heaters and piping.

ELIGIBILITY

Mobile/manufactured homeowners and tenants. Tenants require the consent of owner to participate.

HOW TO APPLY

No application available online. Call or email for more information.

AGENCY

SoCalGas (SCG)

PROGRAM TYPE

Energy Assistance

TARGETED APPLICANT

Mobile home residents

ELIGIBLE AREAS

SCG service territories

RANGE OF ASSISTANCE

Energy efficiency upgrades.

TIME FRAME

Ongoing

EXPECTED TIME TO RECEIVE BENEFITS

Unknown

WEBSITE

www.socalgas.com/save-money-and-energy/rebates-and-incentives/comprehensive-mobilehome-program

CONTACT

SCG Administrator

Sandra Synstelien, 213-244-2920
ssynstelien@semprautilities.com

Synergy Corporation

Matthew Clark, 951-230-6425
matt.clark@synergycompanies.org
For scheduling work or customer service:
888-988-9829

PROGRAM

AC Optimization Program

DESCRIPTION

LADWP offers the AC Optimization program to residential and commercial customers to help them save on their cooling costs. Services by certified, professional heating, ventilation, and air conditioning (HVAC) technicians from approved, licensed contractors to analyze cooling systems and provide basic maintenance and efficiency services, free of charge.

Offered at no cost:

- Replacement or cleaning of air filters
- Outdoor coil cleaning
- System diagnostic test
- Refrigerant charge adjustment (up to 2 lbs. of refrigerant will be provided, if applicable)
- Installation of smart, Wi-Fi enabled thermostat (for compatible residential systems only, if customer does not already have a smart thermostat)
 - Zoned systems only qualify for one thermostat
 - Customers have the option of purchasing a qualifying thermostat and receiving a rebate through LADWP (see rebate section in this directory for more information)
- If the customer's home is not Wi-Fi enabled, or would prefer not to have a smart thermostat installed, the following AC system or Heat Pump alternatives can be installed at no charge to the customer: Western Cooling Control
- Service contractors will provide a one-time, no-charge service call if a customer's smart thermostat or other unit controls are not working properly up to 6 months after the initial installation

Instant Rebates for System Improvements and Early Replacement:

- Duct Testing and Sealing (repair must meet minimum leakage reduction requirement)
 - \$375 maximum rebate available
- Early Replacement of eligible low-efficiency AC systems
- \$1,200 maximum rebate available
- Only one LADWP rebate is available per system
- System must be replaced with a qualifying ENERGY STAR system

AGENCY

Los Angeles Department of Water and Power (LADWP)

PROGRAM TYPE

Home Upgrades; Efficiency

TARGETED APPLICANT

Residential, Commercial

ELIGIBLE AREAS

City of Los Angeles

RANGE OF ASSISTANCE

Free A/C tune-up, instant rebates

TIME FRAME

Program is scheduled to run through June 2019 or until funds are exhausted, whichever comes first.

EXPECTED TIME TO RECEIVE BENEFITS

After calling participating contractor, an initial assessment can be scheduled within a week or so, depending on contractor's schedule.

WEBSITE

www.ladwpactuneup.com

www.ladwp.com/acopt

CONTACT

Phone: 855-665-9469

Email: acopt@ladwp.com

PROGRAM

AC Optimization Program

(Continued)

ELIGIBILITY

Must be a residential/commercial LADWP customer with an active electric account

- Tenants in a single family home, condo, or townhouse must certify that they have owner's permission to participate
- Multi-Residential property tenants may not request program services directly, but instead should bring the program to the attention of their property manager. Property managers should contact the program Call Center at (833) 280-8100 for additional participation and property eligibility information

REQUIREMENTS

- Central AC systems must be a minimum of 1 year in age, and in operating condition
 - Window, wall, portable, mini-split, and swamp cooler systems are not eligible
 - Refrigerant type restrictions may apply
- Central AC systems, with a minimum size of 1 ton and a maximum size of 10 tons per unit
- Heat Pumps are also eligible
- AC system(s) must not have been optimized through an LADWP program within the last 2 years
- To receive a thermostat, customer must have their system optimized, and cannot have an existing smart thermostat (available to residential customers only)
- The outdoor ambient air temperature must be 55 degrees or higher for program services to be provided

HOW TO APPLY

Visit www.ladwpactuneup.com for a list of participating contractors that service their area; OR call the AC Optimization Program's call center, toll-free at (833) 280-8100, and request a referral to a participating contractor.

AGENCY

Los Angeles Department of Water and Power (LADWP)

PROGRAM

REfrigerator Turn-In and REcycle (RETIRE) Program

DESCRIPTION

A \$50 rebate to customers to recycle their old refrigerators or freezers. Recycling an old refrigerator/freezer can reduce energy bills by up to \$192 a year. Pick-up and recycling services offered at no cost.

ELIGIBILITY

- Must be an LADWP residential electric customer
- Refrigerator/Freezer must be in working condition
- Refrigerator/Freezer must be 10 cubic feet (minimum) to 32 cubic feet (maximum)
- Refrigerator/Freezer must be plugged in for 24 hours prior to pick-up
- Refrigerator/Freezer must be picked up by the Appliance Recycling Centers of America (ARCA)
- Rebate is limited to two (2) units per household per year

HOW TO APPLY

Online: Submit form directly at www.arcaincutility.com/CA/Ladwp/account-lookup.cfm

Phone: Call ARCA at 800-246-0441 to schedule pickup

AGENCY

Los Angeles Department of Water and Power (LADWP)

PROGRAM TYPE

Home Upgrades; Efficiency

TARGETED APPLICANT

Residential

ELIGIBLE AREAS

City of Los Angeles

RANGE OF ASSISTANCE

\$50 rebate, free pick up

TIME FRAME

Ongoing

EXPECTED TIME TO RECEIVE BENEFITS

Rebates will be processed within 4-6 weeks of having their appliance picked up.

WEBSITE

www.ladwp.com/retire

CONTACT

LADWP

Phone: 888-388-6642,

Email: lirep@ladwp.com

ARCA

Phone: 800-246-0441

(to schedule pick-up)

PROGRAM

Refrigerator Exchange Program

DESCRIPTION

The LADWP's Refrigerator Exchange Program provides new energy-saving, ENERGY STAR® rated refrigerators in exchange for qualified older model refrigerators, FREE of charge. When the new refrigerator is delivered, the old unit will be removed and recycled in an environmentally friendly manner. The Refrigerator Exchange Program offers two models, a 15- and an 18-cubic foot. To view the features of the models being offered visit: www.ladwp.com/lirep.

REQUIREMENTS

Participants must not have previously participated in the program.

ELIGIBILITY

LADWP Customer Qualifications:

Homeowners or Tenants who own the refrigerator must have not previously participated in the program AND must be signed up for one of the following programs:

- Low Income Discount Rate
- Lifeline Discount Rate
- Life Support Equipment Discount
- Physician Certified Allowance Discount

Nonprofits who own refrigerators are eligible to replace multiple refrigerators, including:

- Multi-Residential or Mobile Home Managers/Owners
 - Property must be owned or rented in accordance with policies for Affordable Housing in use by the Los Angeles Housing Department, **OR**
 - A minimum of 50% of the residents must be income-qualified
- Educational Institutions
- Civic Organizations
- Community Organizations
- Faith-Based Organizations

Refrigerator Qualifications:

1. Located in the LADWP service territory
2. Owned by the tenant, property owner or organization

CONTINUED ON NEXT PAGE

AGENCY

Los Angeles Department of Water and Power (LADWP)

PROGRAM TYPE

Home Upgrades; Efficiency

TARGETED APPLICANT

Residential, Nonprofits

ELIGIBLE AREAS

City of Los Angeles

RANGE OF ASSISTANCE

Free refrigerator with qualified trade-in

TIME FRAME

Ongoing

EXPECTED TIME TO RECEIVE BENEFITS

Rebates will be processed within 4-6 weeks of having their appliance picked up.

WEBSITE

www.ladwp.com/lirep

CONTACT

LADWP

Phone: 888-388-6642,

Email: lirep@ladwp.com

ARCA

Phone: 800-722-9340,

Email: ordermgmt@customerconnex.com

PROGRAM

Refrigerator Exchange Program

(Continued)

3. At least 10 years old
4. A minimum of 14 cubic feet (cu. ft.)
5. In working condition
6. Used as the primary unit – not in storage (must be located in the kitchen for residential customers)
7. Plugged into a properly grounded outlet. All refrigerator outlets must be properly grounded with a 3-prong plug in accordance with Article 250.114 (3)(a) of the National Electrical Code.

HOW TO APPLY

Homeowners and Tenants

Online: Submit form directly at www.ladwpexchange.com

Phone: 800-722-9340

Email: ordermgmt@customerconnex.com

Nonprofit Organizations

Phone: 888-388-6642

Email: lirep@ladwp.com

AGENCY

Los Angeles Department of
Water and Power (LADWP)

PROGRAM

Electric Lawn Mower Exchange Program

DESCRIPTION

Provides up to \$250 for the purchase a new electric lawn mower either online or from a manufacturer-authorized retailer or dealer, including hardware and home improvement stores. The program will allow residents to turn in their old gasoline lawn mower to an approved dismantler (see list below) for permanent destruction and receive a rebate based on the purchase price of a new battery operated electric lawn mower:

| Price | Rebate |
|---------------|--------|
| \$0 – \$250 | \$150 |
| \$251 – \$400 | \$200 |
| \$401 or more | \$250 |

ELIGIBILITY

Must include trade-in of an operational gas powered lawn mower.

Replacement mower be new, not used or previously owned, or factory reconditioned. It has to be zero-emission electric and battery-powered. Corded electric mowers are not eligible. It must also be a push or self-propelled mower specified for residential use and have a minimum one (1) year manufacturer warranty. Participants should verify that they are purchasing a qualified lawn mower BEFORE they scrap their old gas mower.

SCAQMD also offers a Commercial Electric Lawn and Garden Equipment Program for landscapers and gardeners. Eligible equipment includes handheld trimmers, chainsaws, pruners, backpack and handheld leaf blowers and ride-on, stand-on, and walk-behind lawn mowers.

REQUIREMENTS

What kind of supplemental documents are needed?

Applicants will need to submit a copy of their sales receipt and a dismantler verification form received after dismantler verifies the exchanged lawnmower was functional at the time of surrender.

HOW TO APPLY

Online: Submit form directly at: www.aqmd.gov/home/programs/community/electric-lawn-mower-rebate-program

AGENCY

South Coast Air Quality Management District (SCAQMD)

PROGRAM TYPE

Home Upgrades; Rebates

TARGETED APPLICANT

Residential, Commercial

ELIGIBLE AREAS

SCAQMD 4-County Jurisdiction (most of Los Angeles, San Bernardino, Riverside and Orange Counties)

RANGE OF ASSISTANCE

Up to \$250 with qualified trade-in

TIME FRAME

Ongoing

EXPECTED TIME TO RECEIVE BENEFITS

Checks usually take 3-4 weeks to be processed after all documentation is received by SCAQMD.

WEBSITE

www.aqmd.gov/home/programs/community/electric-lawn-mower-rebate-program

CONTACT

Phone: 888-425-6247

Email: lawnmower@aqmd.gov

PROGRAM

Electric Lawn Mower Exchange Program

(Continued)

ELIGIBLE DISMANTLERS

This list may be updated periodically. For questions or assistance, please contact program staff at (909) 396-3296, or via email at vyardemian@aqmd.gov

or go to www.aqmd.gov/docs/default-source/Lawn-Equipment/electric-lawnmower-rebate-program-dismantlers-list.pdf?sfvrsn=30

AGENCY

South Coast Air Quality
Management District (SCAQMD)

| Dismantler | Address | City | Zip |
|------------------------|---------------------------------|------------------|-------|
| LKQ Pick Your Part | 1235 South Beach Boulevard | Anaheim | 92804 |
| LKQ Pick Your Part | 221 East Santa Ana Avenue | Bloomington | 92316 |
| Dick's Auto Wreckers | 15185 Whittram Avenue | Fontana | 92335 |
| LKQ Pick Your Part | 15228 Boyle Avenue | Fontana | 92337 |
| Samson Auto Salvage | 8103 South Alameda Street | Los Angeles | 90001 |
| LKQ Pick Your Part | 3333 South Peck Road | Monrovia | 91016 |
| Japanese Unique Trucks | 10802 Kadota Avenue, #A | Montclair | 91763 |
| LKQ Pick Your Part | 2025 South Milliken Avenue | Ontario | 91761 |
| LKQ Pick Your Part | 3760 Pyrite Street | Riverside | 92509 |
| LKQ Pick Your Part | 434 East 6th Street | San Bernardino | 92410 |
| LKQ Pick Your Part | 13780 Imperial Highway | Santa Fe Springs | 90670 |
| LKQ Pick Your Part | 8188 Katella Avenue | Stanton | 90680 |
| LKQ Pick Your Part | 11201 Pendleton Street | Sun Valley | 91352 |
| Temecula Recycling | 27635 Diaz Road | Temecula | 92590 |
| LKQ Pick Your Part | 27600 North Sierra Del Sol Road | Thousand Palms | 92276 |
| LKQ Pick Your Part | 1232 Blinn Avenue | Wilmington | 90744 |
| LKQ Pick Your Part | 1903 Blinn Avenue | Wilmington | 90745 |

PROGRAM

City Plants

DESCRIPTION

City Plants offers free shade trees for home yards, schools, apartments, commercial properties, and parkways for homes and whole neighborhoods (the strip lawn between the sidewalk and the street). The program takes care of the whole City process of permitting and planting street trees. Yard trees are delivered to your home for residents to plant. Parkway trees are selected by an arborist who visits the site, but there are a variety of yard trees that may be chosen by the applicant. Over 30 different species are available for yard planting: www.cityplants.org/yard-tree-species-list

The program also allows for volunteer City Plants Block Leaders to sign up neighbors for the street tree program using a basic sign-up sheet, or Block Leader Form.

DESCRIPTION

Residents or business owners in the City of Los Angeles.

REQUIREMENTS

- Applicant must accept responsibility to sufficiently water the trees (10 to 15 gallons a week) for their first 3 years and as needed thereafter.
- Single family home renters should discuss planting trees with the homeowner before applying.
- Street trees must have grass or open dirt between the sidewalk and the street.
- Multi-family dwelling residents can request street trees for in front of their apartment buildings with the permission of the building owner, property manager, or HOA board.

Are there any special requirements to complete the application?

For yard trees, applicants must create a tree planting plan online, which takes some proficiency on computers to accomplish.

HOW TO APPLY

Phone: Call 213-473-9950

Online: Submit form directly at www.cityplants.org/our-programs.

Block leader applications may also be submitted online at www.cityplants.org/our-programs/street-trees/street-trees-for-your-neighborhood, scanned and emailed to bpw.tree.request@lacity.org

or **Mail to:** City Plants Attn: Block Leader Program

200 N. Spring Street, M-152
Los Angeles, CA 90012

AGENCY

City Plants

PARTNERING AGENCY

Los Angeles Department of Water and Power (LADWP)

PROGRAM TYPE

Home Upgrades; Efficiency, Greening

TARGETED APPLICANT

Residential, Commercial

ELIGIBLE AREAS

City of Los Angeles

RANGE OF ASSISTANCE

Up to seven trees for yard planting. One parkway tree per lot or multiple trees throughout neighborhood.

TIME FRAME

Ongoing

EXPECTED TIME TO RECEIVE BENEFITS

Checks usually take 3-4 weeks to be processed after all documentation is received by SCAQMD.

WEBSITE

www.cityplants.org

CONTACT

Phone: 213-473-9950

Inquiry Form: www.cityplants.org/contact-us

PROGRAM

Free Water Conservation Items/Energy Efficiency Starter Kit

DESCRIPTION

LADWP and SCG both offer similar water conservation kits containing 3 faucet aerators and a low-flow showerhead for their customers.

ELIGIBILITY

Must be customers of LADWP and/or SoCalGas. Free items are limited to 1 per household every 3 years.

HOW TO APPLY

LADWP

In-Person: Must visit a Customer Service Center (CSC) to receive free water conservation items. CSC locations are available online: www.ladwp.com/servicecenters. Multi-family property owners and managers needing water saving devices can call (800) 544-4498 and press “5”.

SCG

Online: <https://scg-ecp.semprautilities.com/m/rebates/3702K/THMKTRQ>

AGENCY

Los Angeles Department of Water and Power (LADWP), SoCalGas (SCG)

PROGRAM TYPE

Home Upgrades; Rebates

TARGETED APPLICANT

Residential

ELIGIBLE AREAS

LADWP and SCG territories

RANGE OF ASSISTANCE

3 faucet aerators and a low-flow showerhead

TIME FRAME

Ongoing, while supplies last.

EXPECTED TIME TO RECEIVE BENEFITS

LADWP: Immediately, upon visiting a service center.

SCG: After applying online, it takes approximately 2 to 3 weeks for items to be mailed.

WEBSITE

LADWP: www.ladwp.com/ladwp/faces/wcnav_externalld/r-sm-free-cnsrv-items

SCG: <https://scg-ecp.semprautilities.com/m/rebates/3702K/THMKTRQ>

PROGRAM

LADWP Home Efficiency Rebates

DESCRIPTION

In addition to several standalone rebates, LADWP offers 3 large rebate programs:

SoCal Water\$mart

- High-Efficiency Clothes Washer
- Toilet(s)
- Rain Barrel(s) or Cistern
- Rotating Sprinkle Nozzles
- Weather-Based Irrigation Controllers
- Soil Moisture Sensor System
- Turf Replacement Program

Consumer Rebate Program

- Attic Insulation
- Cool Roof
- Residential Windows
- Heating Ventilation and Air Conditioning
- Variable Speed/Flow Pool Pump and Motor
- Certified Pool Pump Replacement
- Whole House Fan

Efficient Product Market Place

- Lighting (LED Lamps)
- Television
- Refrigerator
- Window-Mounted Room AC Unit
- Programmable Thermostat
- Advanced Power Strip

AGENCY

Los Angeles Department of Water and Power (LADWP)

PROGRAM TYPE

Home Upgrades; Rebates

TARGETED APPLICANT

Residential

ELIGIBLE AREAS

City of Los Angeles

RANGE OF ASSISTANCE

Rebates in the form of reimbursements. Amount varies by item.

TIME FRAME

Ongoing, however, funding for individual items are limited and are not guaranteed.

WEBSITE

www.ladwp.com/rebatesandprograms

PROGRAM

SoCal Water\$mart

REBATES OFFERED

| Item Eligible for Rebate | Rebate Amount | Eligibility Requirement(s) | | | | | | | | |
|---|---|---|--------------|---------------|-----------------|-------|----------------|-------|----------------|-------|
| High-Efficiency Clothes Washer | \$400 per unit (Limit 1) | Must meet or exceed the CEE Tier 1 standard | | | | | | | | |
| Toilet | \$100 per unit (Limit 1) | Must upgrade 1.6 or greater gallons per flush (gpf) toilet to 1.1 gpf model or less | | | | | | | | |
| Rain Barrel(s) or Cistern <i>*May only apply for either the rain barrel or cistern rebate (not eligible for both)</i> | Up to \$50 per rain barrel (Limit 2); or up to \$500 per cistern (Limit 1) | <p>Rain barrel rebate: Minimum 50 gallons in size, maximum of two (2) rain barrels per home; or</p> <p>Cistern rebate: Minimum 200 gallons in size, maximum of one (1) cistern per home.</p> <table border="1"> <thead> <tr> <th>Cistern Size</th> <th>Rebate Amount</th> </tr> </thead> <tbody> <tr> <td>200-500 gallons</td> <td>\$300</td> </tr> <tr> <td>501-99 gallons</td> <td>\$400</td> </tr> <tr> <td>1,000+ gallons</td> <td>\$500</td> </tr> </tbody> </table> | Cistern Size | Rebate Amount | 200-500 gallons | \$300 | 501-99 gallons | \$400 | 1,000+ gallons | \$500 |
| Cistern Size | Rebate Amount | | | | | | | | | |
| 200-500 gallons | \$300 | | | | | | | | | |
| 501-99 gallons | \$400 | | | | | | | | | |
| 1,000+ gallons | \$500 | | | | | | | | | |
| Rotating Sprinkle Nozzles | \$6 per nozzle (minimum 30) | Must purchase at least 30 nozzles | | | | | | | | |
| Weather-Based Irrigation Controllers | \$200 per unit (<1 acre); or \$35 per station (≥1 acre) | *Accessing this rebate makes you ineligible for the Soil Moisture Sensor System rebate | | | | | | | | |
| Soil Moisture Sensor System <i>*Applying for this rebate will make you ineligible to receive the rebate for the Weather-Based Irrigation Controller.</i> | \$200 per unit (<1 acre); or \$35 per station (≥1 acre) | Must include a sensor, calibrator, and an irrigation controller. <i>*Accessing this rebate makes you ineligible for the Weather-Based Irrigation Controller rebate</i> | | | | | | | | |
| Turf Replacement Program | \$3 per sq. ft. (maximum 5,000 sq. ft.) | Replace turf grass with California Friendly plants, mulch, and rain capture feature. Must get pre-approval of application before starting project. | | | | | | | | |

HOW TO APPLY

Online: www.socalwatersmart.com/en/residential/rebates/apply-online

AGENCY

N/A

ADMINISTERING OFFICE/PARTNERING AGENCY

Metropolitan Water District of Southern California (SoCal Water\$mart only)

WEBSITE

www.socalwatersmart.com

CONTACT

Phone: 888-376-3314

Email: socalwatersmart@egia.org,

Turf Replacement Program Info:

TRPrebates@egia.org

PROGRAM

Consumer Rebate Program

REBATES OFFERED

| Item Eligible for Rebate | Rebate Amount | Eligibility Requirement(s) |
|--|---|--|
| Attic Insulation | Up to 80% of total installation costs or \$1.00 per sq. ft. of attic floor insulation | Materials must achieve a minimum thermal resistance of R-30 (or R-19 if less than 24 inches of attic clearance is available and R-30 cannot be achieved) |
| Cool Roof | \$0.20 to \$0.30 per sq. ft. | Permit(s) are required, except for liquid applied coatings. Roofing materials must meet the three year Solar Reflectance Index (SRI) |
| Residential Windows | \$2 per sq. ft. | Must be installed in an air conditioned living space with the U-Factor and Solar Heat Gain Coefficient (SHGC) exceeding the current Title 24 Building Energy Efficiency Standards (www.energystar.gov) |
| Heating Ventilation and Air Conditioning (HVAC) System | Central AC: Up to \$120 per ton; Central Heat Pump: \$100 per ton | Permit required. Seasonal Energy Efficiency Ratio of at least 15 for both, or Heating Seasonal Performance Factor of at least 8.5 for heat pump |
| Variable Speed/Flow Pool Pump and Motor | \$500 per unit (Limit 1) | Must have a California Title 20 qualifying programmable controller unit (built-in or stand-alone). Pool pump and motor must be installed. |
| Certified Pool Pump Replacement | Up to \$1,000 (Limit 1) | Must replace an existing single-speed pool pump with a qualifying variable speed pool pump and motor which is purchased, installed, and calibrated by a certified aquatic equipment installer |
| Whole House Fan | \$200 per unit | Permit(s) are required. Must be installed and move at least 1,000 cubic feet of air per minute. |

REQUIREMENTS

What kind of supplemental documents are needed?

Complete application after both purchasing and installing (when applicable) high efficiency product. Receipts must be provided and all applications postmarked within 12 months of the purchase date.

HOW TO APPLY

Online: Submit forms directly at www.ladwp.com/crp

Mail: Download application at www.ladwp.com/crp

Send to: LADWP Rebate Processing Center

P.O. Box 51111, Room 1019

Los Angeles, CA 90051-0100

AGENCY

N/A

WEBSITE

www.ladwp.com/crp

CONTACT

Phone: 800-374-2224

Email: crp@ladwp.com

PROGRAM

Efficient Product Marketplace

REBATES OFFERED

| Item Eligible for Rebate | Rebate Amount | Eligibility Requirement(s) |
|-----------------------------|---|---|
| Lighting (LED Lamps) | \$2.50 per unit (Limit 20 per year) | Must be an ENERGY STAR qualified model |
| Television | Up to \$25 per unit (Limit 4 per year) | Must be an ENERGY STAR or ENERGY STAR Most Efficient qualifying model |
| Refrigerator | \$65 for ENERGY STAR Qualified \$75 for ENERGY STAR Most Efficient (Limit 2 per year) | Must be an ENERGY STAR qualified model, minimum 15 cubic feet |
| Window-Mounted Room AC Unit | \$50 per unit (Limit 2 per year) | Must be an ENERGY STAR qualified model |
| Programmable Thermostat | \$50 for Web-Enabled Thermostat \$75 for Smart Thermostat (limit 2 per year) | Must be a web-enabled or Smart Thermostat model |
| Advanced Power Strip | \$5 for Tier 1 \$15 for Tier 2 (Limit 4 per year) | Must be a Tier 1 or Tier 2 Advanced Power Strip model |

REQUIREMENTS

What kind of supplemental documents are needed?

Complete application after both purchasing and installing (when applicable) high efficiency product. Receipts must be provided and all applications postmarked within 12 months of the purchase date.

HOW TO APPLY

Online: Go to <https://ladwp.enervee.com> and search for your purchased product to click on the rebate button next to the product or “Claim Rebate” at the top of the page.

Mail: Download application at <https://ladwp.enervee.com> and attach your invoice(s)/receipt(s).

Send to: LADWP Efficient Product Marketplace

P.O. Box 51111, Room 1019

Los Angeles, CA 90051-0100

AGENCY

N/A

WEBSITE

Efficient Product Market Place

www.ladwp.com/epm

<https://ladwp.enervee.com>

PROGRAM

Home Energy Efficiency Rebates (HEER)

DESCRIPTION

SCG also offers customers rebates on home efficiency items that reduce the use of natural gas through their Home energy Efficiency Rebates (HEER) program. The program runs from January 1, 2019 to December 31, 2019, although funds for individual items may run out sooner. SCG customers should call (888) 431-2226 or visit the website to find out if funds are available before making any purchases.

REBATES OFFERED

| Item Eligible for Rebate | Rebate Amount | Eligibility Requirement(s) |
|---------------------------|---|--|
| Natural Gas Clothes Dryer | \$50 for unit | Must have a Combined Energy Factor (CEF) of 3.48 |
| Tankless Water Heater | \$225 for Uniform Energy Factor (UEF) of 0.81-0.86 \$300 for ENERGY STAR certified UEF of 0.87 or higher | Must meet a minimum UEF of 0.81 |
| Wall or Attic Insulation | \$0.30/sq. ft. for wall insulation \$0.15/sq. ft. for attic insulation | Installed wall insulation must be R-13 Existing attic insulation must be R-11 or less with final level meeting R-38 or R-19 if there is less than 24 in. of clearance |
| Water Heater | \$100 for unit | Must be ENERGY STAR Certified with an Uniform Energy Factor (UEF) of 0.64 or higher |
| Pool Heater | \$300 for Tier 1 \$750 for Tier 2 | Tier 1: Thermal Efficiency (TE) 84-89% Tier 2: 90% TE or above |
| Furnace | \$150 for 92-94% Annual Fuel Utilization Efficiency (AFUE) \$200 for 95% or greater AFUE | Must meet minimum 92% AFUE |
| Gravity Wall Furnace | \$50 for minimum AFUE of 70% | Must be for a single-family detached home and replace an existing gravity wall furnace |

HOW TO APPLY

Online: Submit forms directly at: www.socalgas.com/save-money-and-energy/rebates-and-incentives/natural-gas-appliance-rebates

Mail: Download application at: www.socalgas.com/1443739862348/N19B0079A-2019-SF-Rebate-App-August-16.pdf

Send to: SoCalGas 2019 Home Energy Efficiency Rebate Program
P.O. Box 512670
Los Angeles, CA 90051-0670

Check Status: <https://scg-eeep.semprautilities.com/OnlineApp/#consolidated/statuscheck?>

AGENCY

SoCalGas (SCG)

WEBSITE

www.socalgas.com/save-money-and-energy/rebates-and-incentives/natural-gas-appliance-rebates

<http://marketplace.socalgas.com>

CONTACT

Phone: 888-431-2226

Email:
scgprocessing@semprautilities.com

PROGRAM

Energy Upgrade California

DESCRIPTION

The Energy Upgrade California program takes a comprehensive, “whole-house” approach. By making multiple improvements at the same time, the impact of your energy-efficient upgrades are multiplied. Cash-back incentives of up to \$5,500 are available on qualifying home improvements made with a Participating Contractor. There are two options available:

Home Upgrade: Incentives up to \$3,000

Basic upgrades that focus on the outer shell of your home, which can potentially improve the air quality inside your home for a healthier and safer indoor environment.

**A minimum of three upgrades are required; one must be a base upgrade.*

Base Upgrades: Air sealing, attic insulation, duct sealing

Flex Upgrades: Wall insulation, heating and cooling equipment, floor insulation and other eligible energy-efficient options

Advanced Home Upgrade: Incentives up to \$5,500

With the Advanced Home Upgrade program, a Participating Contractor or whole-house energy rater will assess your home and create a customized plan to help you improve your energy efficiency up to 45%. Rebate amount depends upon the energy savings of the project. Typical projects in Advanced Home Upgrade include Home

Upgrade measures plus:

- High-efficiency furnaces
- Energy-efficient cooling equipment
- Water heater systems
- Energy-efficient windows
- Duct replacement
- Wall insulation
- Other eligible energy-efficient upgrades (see a Participating Contractor for more details)

ELIGIBILITY

Single family, detached homes built in 2001 or earlier are eligible to receive Home Upgrade rebates.

HOW TO APPLY

No application available online

AGENCY

SoCalGas (SCG), Los Angeles
Department of Water and Power
(LADWP)

PROGRAM TYPE

Home Upgrades; Rebates

TARGETED APPLICANT

Residential

ELIGIBLE AREAS

SCG Territory and the City of LA

RANGE OF ASSISTANCE

Cash-back incentives up to \$5,500

TIME FRAME

Ongoing

EXPECTED TIME TO RECEIVE BENEFITS

Varies by project

WEBSITE

www.energyupgradeca.org

SCG: <https://www3.socalgas.com/save-money-and-energy/rebates-and-incentives/homeupgrade>

LADWP: Go to www.ladwp.com > Click “Residential Customers” > Hover mouse over “Save Money” > Click “Home Upgrade Program” under Rebates and Programs

CONTACT

Phone: 855-561-2243

Or find participating contractors at: www.socalenergyupgradecontractors.com/find-contractor

PROGRAM

Residential Energy Efficiency Loan (REEL)

DESCRIPTION

Affordable financing for energy efficiency projects through risk reduction to participating lenders. Appliances and several other qualified home improvements can be self-installed. Benefits include:

- 100% Financing available - No upfront cash required
- Affordable, monthly payments
- Unsecured Financing (No home equity required)
- No Closing Cost or Fees
- Reduced project cost with utility rebates and incentives
- Electric-only measures are limited to 30% of the loan – see program rules for details

ELIGIBILITY

Owners of any residential property are eligible for the REEL program, as are renters at the discretion of the lender and with the property owner's permission. Customers may upgrade a single-family home, townhome, condo, duplex, triplex, fourplex or manufactured home. Eligible projects include:

- **Heating and cooling:** Central air conditioning units, duct insulation, duct sealing, evaporative coolers, natural gas furnaces, wall furnaces, heat pumps, radiant/hydronic heating, mini splits starting at 18 SEER, SMART thermostats, split/package systems, whole house fans.
- **Appliances** (may be self-installed): clothes washers/dryers, SMART thermostats, refrigerators, dishwashers, freezers, pool products, shower thermostatic valves and air purifiers/cleaners
- **Windows:** Windows, window film.
- **Water heaters and more:** Gas storage water heaters, tankless water heaters, heat pump water heaters, low-flow shower heads, shower thermostatic valves, faucet aerators.
- **Insulation:** Attic insulation, air sealing, floor insulation, wall insulation, radiant barrier.
- **Cool roofs:** A cool roof reflects sunlight and disperses heat to make homes more comfortable and reduces your air conditioning costs.
- **Pool products:** Efficient variable speed motors, variable speed drives on pool pump controls, efficiency variable speed pool pump and motor.

AGENCY

California Alternative Energy and Advanced Transportation Financing Authority (CAEATFA)

ADMINISTERING OFFICE/PARTNERING AGENCY

SoCalGas (SCG), Los Angeles Department of Water and Power (LADWP)

PROGRAM TYPE

Home Upgrades; Efficiency Financing

TARGETED APPLICANT

Residential, Commercial

ELIGIBLE AREAS

SCG service territories and the City of LA

RANGE OF ASSISTANCE

Up to 100% financing with no upfront cash required

TIME FRAME

Ongoing

EXPECTED TIME TO RECEIVE BENEFITS

Varies by project

WEBSITE

<http://www.gogreenfinancing.com/residential>

CONTACT

www.gogreenfinancing.com/contact

PROGRAM

Residential Energy Efficiency Loan (REEL)

(Continued)

- **Lighting:** Inefficient lighting accounts for 12% of utility bills, costing the typical homeowner more than \$250 per year to operate. *REEL-eligible appliances:* LED lighting and fixtures.
- **Other projects:** If at least 70% of your loan is used for eligible projects and related costs, the remaining amount can be used to finance other home improvements of your choice. *REEL-eligible projects:* Drought-tolerant landscaping, water-saving measures, home painting, flooring, or even new cabinetry would qualify for up to 30% of your loan.

REQUIREMENTS

Financial Stability

Minimum credit score of 580 and maximum debt-to-income ratio of 55%. Individual lenders may set stricter criteria.

HOW TO APPLY

Go to: www.gogreenfinancing.com/residential/getstarted

1. (Optional) Get a project estimate from a contractor
www.gogreenfinancing.com/residentialcontractors
2. Choose an approved lender and apply for financing.
www.gogreenfinancing.com/findfinancing

There are three approved lenders in LA County:

- a. Statewide lenders: Matador Community Credit Union (CU) and California Coast CU
 - b. Pasadena, Covina, Vernon and the San Gabriel Valley: Pasadena Service Federal CU
3. Receive lender confirmation to start your project.
 4. Sign loan closing documents. Upon completion, contractor will provide a final itemized invoice and a certificate of completion. The lender will ask you to sign a REEL Borrower Form (www.treasurer.ca.gov/caeatfa/cheef/reel/forms/borrower.pdf) containing project certifications and privacy rights disclosures.
 5. For self-installation projects, contact lender for instructions and complete the Self-Installer+ form (www.treasurer.ca.gov/caeatfa/cheef/reel/forms/self_installer.pdf) and Itemized Invoice+ (www.treasurer.ca.gov/caeatfa/cheef/reel/forms/invoice.xlsx), using the Eligible Energy Efficiency Measures (EEEMs)+ list: www.treasurer.ca.gov/caeatfa/cheef/reel/resources/reel_eeemsList.pdf

AGENCY

California Alternative Energy and Advanced Transportation Financing Authority (CAEATFA)

PROGRAM

Handyworker Program

DESCRIPTION

Provides free minor home repairs up to \$5,000 and/or improvements to eligible homeowners that address basic health, safety, security, and accessibility issues of owner-occupied, single family homes or condominiums/townhomes.

- Repair/replace-doors, windows, quick release for bedroom window security bars
- Exterior repairs-fences, gates, porches, steps, walkways
- Interior repairs-flooring, minor wall/ceiling repairs
- Safety-smoke detectors, carbon monoxide detectors
- Minor electrical repairs: light fixtures, outlets, switches
- Minor plumbing repairs/replacement: faucets, toilets, water heater
- Accessibility improvements-ramps, hand rails, grab bars
- Earthquake Safety-Brace water heater, Seismic gas shutoff valve
- Exterior Building repairs-Gutters, vents, siding, trim, fascia, stucco patch
- Painting-interior and exterior
- Installation of safety and security devices for renters: hand held showers, bath/shower seats, grab bars

Emergency Services:

- Clients with recent disability in need of accessibility improvements (e.g., wheelchair ramp)
- Repairs to address immediate threats to the health and safety of the homeowner
- Repairs to address code violations that are within the Program's scope of services

REQUIREMENTS

What kind of supplemental documents are needed?

Documents showing your age and disability status: photo ID and SSI letter from the Social Security Administration stating disability status
Documents showing your income from all sources: Social Security Administration award letter, Workers Compensation disability statement, pay stubs, rental receipt, dividend income statement, etc. Documents showing your property ownership: property tax bill, trust agreement, co-owner's death certificate, etc. Documents showing you live in that property: utility bill

AGENCY

Los Angeles Housing +
Community Investment
Department (HCIDLA)

PROGRAM TYPE

Home Upgrades; Home Repair

TARGETED APPLICANT

Single Family Residential

ELIGIBLE AREAS

City of Los Angeles

RANGE OF ASSISTANCE

Up to \$5,000 for minor repairs, renters up to \$300 in limited repairs for safety and devices.

TIME FRAME

All work is subject to availability of funds by region. Program policies are subject to change.

EXPECTED TIME TO RECEIVE BENEFITS

Varies by region which each have separate contractors and their own specified pool of funding which can run out at separate times. Also, lag times may occur between contracts with service providers, suspending available benefits until a new contract is signed.

WEBSITE

www.hcidla.lacity.org/handyworker

CONTACT

Phone: 213-808-8803, 213-808-8918

Toll-free hotline: 866-557-7368

For the hearing impaired:

213-473-3231 (TTY)

PROGRAM

Handyworker Program

(Continued)

ELIGIBILITY

Low Income homeowners 62 years and older, or with a permanent disability, or living with family members with disabilities. Limited safety and security device improvements available for renters.

Handyworker Program Income Requirement

| | |
|-------------------|-----------|
| Household Size: 1 | \$54,250 |
| 2 | \$62,000 |
| 3 | \$69,750 |
| 4 | \$77,500 |
| 5 | \$83,700 |
| 6 | \$89,900 |
| 7 | \$96,100 |
| 8 | \$102,300 |

HOW TO APPLY

Collect the required documents and call HCID-LA to be connected to the nearest service provider.

AGENCY

Los Angeles Housing +
Community Investment
Department (HCIDLA)

PROGRAM

Lead Hazard Remediation Program (LHRP)

DESCRIPTION

The Lead Hazard Remediation Program (LHRP) provides grants to property owners to make their properties lead-safe and to eliminate health and safety hazards. The program also provides education regarding the dangers of lead-based paint and health and safety hazards.

ELIGIBILITY

The LHRP grant assists low-income families with children under the age of six. Must be a homeowner or tenant with permission from the owner, with income that is at or below:

LHRP Income Requirement

| | |
|-------------------|-----------|
| Household Size: 1 | \$54,250 |
| 2 | \$62,000 |
| 3 | \$69,750 |
| 4 | \$77,500 |
| 5 | \$83,700 |
| 6 | \$89,900 |
| 7 | \$96,100 |
| 8 | \$102,300 |

Additional criteria:

The property is located in the City of Los Angeles

The building was built prior to 1978

The units must have one or more bedrooms (no studios or zero-bedroom units)

The property must have lead-based paint hazards

A child under six years old resides at residence or spends at least two days within any week, if each day's visit lasts at least three hours and combined annual visits last at least 60 hours

AGENCY

Los Angeles Housing + Community Investment Department (HCIDLA)

PROGRAM TYPE

Home Upgrades; Home Repair

TARGETED APPLICANT

Residential

ELIGIBLE AREAS

City of Los Angeles

RANGE OF ASSISTANCE

Grants to make properties lead-safe and to eliminate health and safety hazards

TIME FRAME

First-come first-serve while funds last.

EXPECTED TIME TO RECEIVE BENEFITS

Delays may be significant based on available funding.

WEBSITE

www.hcidla.lacity.org/home-safe-lead-paint

CONTACT

Phone: 213-808-8935

Toll-free hotline: 866-557-RENT (7368)

PROGRAM

Lead Hazard Remediation Program (LHRP)

(Continued)

HOW TO APPLY

Download applications (owner, single-family and multi-family tenant) at: www.hcidla.lacity.org/home-safe-lead-paint. Tenant Applications must accompany the Owner's Application as a complete application. Submit the application via email, mail, or in-person using the information below.

Email: hcidla.leadsafehomes@lacity.org

Mail: Housing and Community Investment Department

Attn: Lead Hazard Remediation Program

1200 W. 7th Street, 8th Floor

Los Angeles, CA 90017

In-Person

Main Office: 1200 W. 7th St., Suite 100, Los Angeles, CA 90017

Central Regional Office: 3550 Wilshire Blvd., Suite 1500, Los Angeles, CA 90010

East Regional Office: 2130 East 1st Street, Suite 2600, Los Angeles, CA 90033

North Regional Office: 6400 Laurel Canyon Blvd., Suite 610, North Hollywood, CA 91606

South Regional Office: 690 Knox St., Suite 125, Torrance, CA 90502

West Regional Office: 1645 Corinth Ave., Suite 104, Los Angeles, CA 90025

AGENCY

Los Angeles Housing +
Community Investment
Department (HCIDLA)

PROGRAM

Solar Rooftops, A Community Solar Program (CSP)

DESCRIPTION

Solar Rooftops, a Community Solar Program (CSP), is designed to expand access to solar savings for qualified LADWP residential customers who otherwise may not be able to use solar because of the high cost of installing panels. If approved, customers can get a fixed roof lease payment from the LADWP. LADWP will either issue a \$360 check per year, or a \$30 per month bill credit. The agreement is valid for up to 20 years. There are no upfront costs, annual fees, credit checks or maintenance costs for program participants.

ELIGIBILITY

To qualify, customers must:

- Have a residential electric rate schedule (R1-A, R1-B, R1-D, or R1-E)
- Have an LADWP account in good standing
- Have an owner-occupied, single story, single family home with a composite shingle roof
- See Requirements section for other evaluative criteria

REQUIREMENTS

Are there any special requirements to complete the application?

After a customer applies for Solar Rooftops, the LADWP will inspect the home to ensure eligibility. An inspection is needed to ensure that the roof can support the solar panel system, and there are no shading issues from nearby structures. After passing inspection, the LADWP will build and own a solar panel system between two (2) to four (4) kilowatts (kW) on the customer's rooftop. This process includes designing the solar panel package and pulling a permit from the Los Angeles Department of Building and Safety (LADBS). After the LADBS inspects and approves the installed solar panel system, it will be connected to the LADWP's electric grid, and the LADWP will receive the energy produced by these systems. The customer will receive a check or bill credit as payment for the use of the rooftop, regardless of the amount of solar energy produced from the system.

HOW TO APPLY

Online: Submit form directly or download a hard copy application at www.ladwp.com/csp

Email: Scan the completed application and email to CSP@ladwp.com.

Mail: LADWP Community Solar Program
111 N. Hope Street., Room 968
Los Angeles, CA 90012

AGENCY

Los Angeles Department of Water and Power (LADWP)

PROGRAM TYPE

Home Upgrades; Solar

TARGETED APPLICANT

Residential

ELIGIBLE AREAS

City of Los Angeles

RANGE OF ASSISTANCE

Fixed roof lease payment from the LADWP, in addition to either a \$360 check per year or a \$30 per month bill credit.

TIME FRAME

The agreement is valid for up to 20 years, but customers may opt out of the program at any time after the first year in the program. After passing inspection and being approved for program participation, a customer could have an installed solar panel system within 1-3 months of submitting an application.

EXPECTED TIME TO RECEIVE BENEFITS

Delays may be significant based on available funding.

WEBSITE

www.ladwp.com/csp

CONTACT

Phone: 866-484-0433

Email: CSP@ladwp.com

PROGRAM

Replace Your Ride (RYR)

DESCRIPTION

Receive up to \$9,500 for replacing your older, high-polluting vehicle with a newer vehicle, upgrading to a hybrid or electric vehicle, or with vouchers for rideshares or public transit passes.

Note: SCAQMD issues a 1099 for the face value of all vouchers. This creates additional tax liability for voucher recipients.

ELIGIBILITY

1. Participants meet household income requirement

RYR Income Requirement

| Household size | Low | Moderate | Above Moderate |
|---------------------------|-----------|-----------|----------------|
| 1 | \$27,315 | \$36,420 | \$48,560 |
| 2 | \$37,035 | \$49,380 | \$65,840 |
| 3 | \$46,755 | \$62,340 | \$83,120 |
| 4 | \$56,475 | \$75,300 | \$100,400 |
| 5 | \$66,195 | \$88,260 | \$117,680 |
| 6 | \$75,915 | \$101,220 | \$134,960 |
| 7 | \$85,635 | \$114,180 | \$152,240 |
| 8 | \$95,355 | \$127,140 | \$169,520 |
| 9 | \$99,535 | \$131,320 | \$173,700 |
| 10 | \$103,715 | \$135,500 | \$177,880 |
| Each Add'l Person \$4,180 | | | |

2. Retire a vehicle

- Have a vehicle title issued in your name (not business) for at least 12 months prior to the date of application submittal
- Be operational (if no smog check within 90 days of application, must schedule a no-cost test)
- Be powered by gasoline or diesel
- Have a Gross Vehicle Weight Rating (GVWR) under 10,000 pounds
- Registered in CA for 2 years or demonstrate operability over that time frame through insurance documentation or auto repair receipts with shop registered with BAR
- If a salvage vehicle, must be re-registered

3. No prior participation in the program as an IRS household.

CONTINUED ON NEXT PAGE

AGENCY

South Coast Air Quality Management District (SCAQMD)

PROGRAM TYPE

Low Carbon Transportation; Clean Vehicle Voucher

TARGETED APPLICANT

Residential

ELIGIBLE AREAS

SCAQMD 4-County Jurisdiction (most of Los Angeles, San Bernardino, Riverside and Orange Counties)

RANGE OF ASSISTANCE

Up to \$9,500 to retire and replace an older vehicle.

TIME FRAME

Funding is available on a first-come first served basis and the program may terminate at any time.

EXPECTED TIME TO RECEIVE BENEFITS

Four to eight weeks or longer depending on filing correct paperwork

WEBSITE

www.replaceyourride.com

CONTACT

Phone: 844-797-2223 (Bilingual assistance is available. Se habla Español)

Email: info@replaceyourride.com

PROGRAM

Replace Your Ride (RYR)

(Continued)

AGENCY

South Coast Air Quality
Management District (SCAQMD)

| Vehicle Replacement Incentives | | | | | | | | |
|--------------------------------|----------------|----------------|----------------------------------|---------------------------------|---|--|---------------------------------|--------------------------|
| Income Eligibility | | Newer Vehicle* | Hybrid-Electric Vehicle 20+ MPG* | Hybrid-Electric Vehicle 35+ MPG | Conventional Fuel-Efficient Vehicle (35+ MPG) | Plug-In Hybrid And Zero-Emission Vehicle | Public Transit and/or Rideshare | Battery-Electric Vehicle |
| Low (≤225% FPL) | Base Incentive | \$4,000 | \$4,000 | \$4,500 | \$4,500 | \$4,500 | \$4,500 | \$4,500 |
| | Plus-Up | N/A | \$2,500 | \$2,500 | N/A | \$5,000 | N/A | \$5,000 |
| | Total | \$4,000 | \$6,500 | \$7,000 | \$4,500 | \$9,500 | \$4,500 | \$9,500 |
| Moderate (≤300% FPL) | Base Incentive | N/A | N/A | \$3,500 | \$3,500 | \$3,500 | \$3,500 | \$3,500 |
| | Plus-Up | N/A | N/A | \$1,500 | N/A | \$4,000 | N/A | \$4,000 |
| | Total | N/A | N/A | \$5,000 | \$3,500 | \$7,500 | \$3,500 | \$7,500 |
| Above Moderate (≤400% FPL) | Base Incentive | N/A | N/A | N/A | N/A | \$2,500 | \$2,500 | \$2,500 |
| | Plus-Up | N/A | N/A | N/A | N/A | \$3,000 | N/A | \$3,000 |
| | Total | N/A | N/A | N/A | N/A | \$5,500 | \$2,500 | \$5,500 |

REQUIREMENTS

Replacement cars must be 8 model years old or newer and meet the following MPG requirements.

| Model Year | Private Passenger Vehicle | Minivan |
|------------|---------------------------|---------|
| 2012 | 28 | 21 |
| 2013 | 29 | 21 |
| 2014 | 30 | 21 |
| 2015 | 31 | 21 |
| 2016 | 32 | 23 |
| 2017 | 37 | 23 |
| 2018 | 38 | TBD |

HOW TO APPLY

Online: Submit form directly at <https://xappprod.aqmd.gov/RYR/Home/application>

Mail: Download application at <https://xappprod.aqmd.gov/RYR/Home/application>

Send to: South Coast AQMD
Attention: Replace Your Ride
21865 Copley Dr.
Diamond Bar, CA 91765

PROGRAM

Clean Vehicle Rebate Project (CVRP)

DESCRIPTION

The Clean Vehicle Rebate Project (CVRP) promotes clean vehicle adoption by offering rebates of up to \$7,000 for the purchase or lease of new, eligible zero-emission vehicles, including electric, plug-in hybrid electric and fuel cell vehicles. Eligible California residents can follow a simple process to apply for a CVRP rebate after purchasing or leasing an eligible vehicle.

\$900 for eligible Zero-Emission Motorcycles

\$1,500 for eligible Plug-in Hybrid Electric Vehicles (PHEVs)*

\$2,500 for eligible Battery Electric Vehicles (BEVs)*

\$5,000 for eligible Fuel Cell Vehicles (FCEV)*

**An increased rebate amount of \$2,000 is available for income-qualified customers.*

ELIGIBILITY

- Be an individual, business, nonprofit or government entity that is based in California or has a California-based affiliate at the time the rebated vehicle is purchased or leased.
- Meet income eligibility requirements at the time application is received. The income cap, which does not apply to fuel cell vehicles) is as follows: \$150,000 for a single person, \$204,000 for a head-of-household, and \$300,000 for a joint tax return. An increased rebate amount is available for those meeting or below the following income requirement:

CVRP Income Requirement, Increased Rebate

| | |
|------------------------|-----------|
| Household Size: 1 | \$36,420 |
| 2 | \$49,380 |
| 3 | \$62,340 |
| 4 | \$75,300 |
| 5 | \$88,260 |
| 6 | \$101,220 |
| 7 | \$114,180 |
| 8 | \$127,140 |
| 9 | \$140,100 |
| 10 | \$153,060 |
| Each Additional Person | \$12,960 |

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AGENCY

California Air Resources Board (CARB)

ADMINISTERING OFFICE/PARTNERING AGENCY

Center for Sustainable Energy (CSE)

PROGRAM TYPE

Low Carbon Transportation; Clean Vehicle Rebate

TARGETED APPLICANT

Prospective or Recent Auto Customers (Income-Qualified)

ELIGIBLE AREAS

State of California

RANGE OF ASSISTANCE

Up to \$5,000 rebate for new electric vehicle purchases, \$7,000 for income-eligible households

TIME FRAME

Ongoing, while funds exist

EXPECTED TIME TO RECEIVE BENEFITS

Rebates are usually received within 6 to 8 weeks provided current funding is available.

WEBSITE

www.cleanvehiclerebate.org

CONTACT

Phone: 866-984-2532, 866-550-8130
(Spanish)

Email: cvrp@energycenter.org

PROGRAM

Clean Vehicle Rebate Project (CVRP)

(Continued)

REQUIREMENTS

What kind of supplemental documents are needed?

Copies of:

- Purchase/Lease Agreement
- Temporary or permanent Vehicle Registration
- Proof of California residency via Driver's License

Income Verification: Only a portion of applicants are selected for income verification. Consumers applying for standard rebate and selected for income verification must submit **IRS Form 4506-T** (www.cleanvehiclerebate.org/4506t), Request for Transcript of Tax Return, as proof of income. Consumers applying for increased rebate and selected for income verification must submit both:

- One completed Household Summary Form (www.cleanvehiclerebate.org/hsform)
- A completed **IRS Form 4506-T** (www.cleanvehiclerebate.org/4506t) **for every** household member age 17 and older

Additional documentation may be requested to provide complete details on income and household size.

If an applicant participates in one or more of the public assistance programs on CVRP's Categorical Eligibility List (www.cleanvehiclerebate.org/celist), they may also submit documentation confirming their participation for consideration by the Administrator. For applicants selected and whose most recent tax year transcripts are not available, additional documentation will be required to verify compliance with current income requirements. Examples of additional documentation that may be required include W2s, bank statements, etc.

HOW TO APPLY

Online: www.cleanvehiclerebate.org/eng/eligible-vehicles (*Submit application within 18 months of the vehicle purchase or lease date.*)

AGENCY

California Air Resources Board
(CARB)

PROGRAM

Clean Vehicle Assistance Program (CVAP)

DESCRIPTION

The Clean Vehicle Assistance Program (CVAP) provides grants and affordable financing to help low-income Californians purchase a new or used hybrid or electric vehicle. You can get a \$2,500 grant for a hybrid vehicle or a \$5,000 grant for a plug-in hybrid or electric vehicle. Battery electric vehicles can also include a charging unit and its home installation.

Help is available to get a fair and transparent loan if needed. The preferred lender, Beneficial State Bank, provides loans at an 8% or lower interest rate for your clean vehicle purchase. You can also use a lender of your choice, but you must get a loan with an interest rate of 16% or below to qualify for the grant.

ELIGIBILITY

Customers must have an annual household income below our income cap.

CVAP Income Requirement

| | |
|-------------------|-----------|
| Household Size: 1 | \$48,560 |
| 2 | \$65,840 |
| 3 | \$83,120 |
| 4 | \$100,400 |
| 5 | \$117,680 |
| 6 | \$134,960 |
| 7 | \$152,240 |
| 8 | \$169,520 |

Participants cannot receive a grant if they purchase a vehicle before their application is approved.

HOW TO APPLY

Online: www.cleanvehiclegrants.org/apply The application takes 30 minutes to complete, and the mobile-friendly financial literacy classes can be done in 1 hour.

AGENCY

California Air Resources Board (CARB)

PROGRAM TYPE

Low Carbon Transportation; Clean Vehicle Grants and Financing

TARGETED APPLICANT

Residential

ELIGIBLE AREAS

State of California

RANGE OF ASSISTANCE

Up to \$5,000 for vehicle purchases, free charging units and installations and low-cost financing.

TIME FRAME

Funding for CVAP is currently exhausted but is expected to be refunded in the summer of 2019.

EXPECTED TIME TO RECEIVE BENEFITS

Approximately 6 to 8 weeks. Applications are approved in about 2-4 weeks. Funds to purchase a vehicle are guaranteed within 35 days after approval.

WEBSITE

www.cleanvehiclegrants.org

CONTACT

Phone: 559-271-1957

Email: cleanvehicles@beneficialstate.org

PROGRAM

Clean Vehicle Assistance Program (CVAP)

(Continued)

REQUIREMENTS

- Participants must complete helpful online classes.
- Vehicle Requirements Checklist:
 - Vehicle must be HEV, PHEV, BEV, or FCEV
 - Vehicle meets the minimum combined MPG ratings
 - Must be 8 years old or newer with less than 75,000 original miles
 - No modifications to chassis or emission control systems
 - Clean Title (Cannot be salvaged)
 - Able to provide vehicle inspection by licensed automotive mechanic
 - Able to provide CARFAX vehicle history report

Fuel Economy Requirements Chart*:

| Vehicle Year | Minimum Combined MPG Rating † |
|--------------|-------------------------------|
| 2010 | 22 |
| 2011 | 25 |
| 2012 | 28 |
| 2013 | 29 |
| 2014 | 30 |
| 2015 | 31 |
| 2016 | 32 |
| 2017 | 37 |
| 2018 | 38 |
| 2019 | 40 |
| 2020 | 42 |
| 2021 | 45 |

* You can look up the Fuel Economy of any vehicle at fuelconomy.gov

† The weighted average between highway mpg (45%) and city mpg (55%)

What kind of supplemental documents are needed?

Must sign the **4506T form** (www.irs.gov/pub/irs-pdf/f4506t.pdf) to share the previous year's tax transcript. Residency and income will be verified using your tax transcript and California Driver's License.

AGENCY

California Air Resources Board
(CARB)

PROGRAM

Used Electric Vehicle Rebate Program

DESCRIPTION

LADWP is offering residents the opportunity to participate in a new pilot program that will give a rebate of up to \$450 to buy a qualifying used Electric Vehicle or plug-in hybrid electric vehicle. Only the first 2,000 approved applications will receive a rebate so eligible L.A. residents interested in purchasing an EV are encouraged to apply as soon as possible!

ELIGIBILITY

While you do not need to be an LADWP account holder to apply for the rebate, your permanent residence must receive power from LADWP.

Vehicle must meet the following criteria:

- Is featured on the approved vehicle list, also found on the website (below).
- With a model year at least two years older than the calendar year of purchase. For example if you are purchasing a vehicle in 2018, it must be a 2016 or older model.
- Purchased on or after April 1, 2018.
- With no previously issued LADWP Used EV Rebate. One rebate per vehicle is allowed. As rebates are issued, LADWP will provide the list of used EVs that no longer qualify.

REQUIREMENTS

The application must be postmarked no later than March 31, 2021. Only applications with an original signature will be accepted. LADWP will notify you when they have received your application and reserves the right to inspect the Qualifying EV at any time with reasonable notice.

What kind of supplemental documents are needed?

The following documents must be submitted by all applicants:

- Complete, original, signed, and dated rebate application
- Copy of current DMV registration
- Copy of the bill of sale, as filed with the DMV, showing the Applicant as the buyer of the EV for which a rebate is requested
- Proof of residence:
- Signed rental or lease agreement, or utility bill (telephone, cable or satellite television not older than three months from the date of the application)

CONTINUED ON NEXT PAGE

AGENCY

Los Angeles Department of Water and Power (LADWP)

PROGRAM TYPE

Low Carbon Transportation; Clean Vehicle Rebate

TARGETED APPLICANT

Residential

ELIGIBLE AREAS

City of Los Angeles

RANGE OF ASSISTANCE

Rebate up to \$450

TIME FRAME

Through March 31, 2021

EXPECTED TIME TO RECEIVE BENEFITS

If your application is approved, LADWP will process the rebate and you should receive it in approximately eight weeks.

WEBSITE

www.ladwp.com/ev

CONTACT

Phone: 866-484-0433

Email: pluginla@ladwp.com

PROGRAM

Used Electric Vehicle Rebate Program

(Continued)

- If the registered owner of the Qualifying EV is not identified in the proof of residence, the person identified in the proof of residence must sign Section 5 - Affidavit of the application

HOW TO APPLY

Mail: Download application at www.ladwp.com/ev > Click “Residential Used Electric Vehicle Rebate Program”

Send to: LADWP Used EV Rebate Program
P.O. Box 51111, Room 1019
Los Angeles CA 90051-0100

AGENCY

Los Angeles Department of
Water and Power (LADWP)

PROGRAM

Consumer Assistance Program (CAP)

DESCRIPTION

The Consumer Assistance Program (CAP) offers two options – Repair Assistance and Vehicle Retirement.

Repair Assistance

Income-eligible consumers who meet program requirements may receive up to \$500 in emissions-related repairs at a STAR test-and-repair station after their vehicle fails its biennial Smog Check inspection.

Vehicle Retirement

Consumers who meet eligibility requirements may receive either \$1,000 or \$1,500 to voluntarily retire their operational vehicle from California roadways at a BAR-contracted dismantler site.

ELIGIBILITY

If you own an operational vehicle that recently failed a Smog Check inspection, you may be eligible to receive an incentive to repair or retire your vehicle. For repair assistance, receive up to \$500 in emissions-related repairs at a STAR test-and-repair station if you meet the income requirement below. For vehicle retirement, income-eligible consumers who meet program eligibility requirement (same as for repair) may receive \$1,500. All other eligible consumers may receive \$1,000. Recipients of the increased Option 2 rebate of \$1,500 may not have to fail a Smog Check inspection.

CAP Income Requirement

| | |
|------------------------|-----------|
| Household Size: 1 | \$27,315 |
| 2 | \$37,035 |
| 3 | \$46,755 |
| 4 | \$56,475 |
| 5 | \$66,195 |
| 6 | \$75,915 |
| 7 | \$85,635 |
| 8 | \$95,355 |
| 9 | \$105,075 |
| 10 | \$114,795 |
| Each Additional Person | \$9,720 |

AGENCY

Bureau of Automotive Repair (BAR)

PROGRAM TYPE

Low Carbon Transportation; Car Repair/Retirement

TARGETED APPLICANT

Repairing or Replacing Vehicle due to trouble passing Smog Check inspection

ELIGIBLE AREAS

State of California

RANGE OF ASSISTANCE

Up to \$1,500 for vehicle retirement. Up to \$500 in emissions-related repairs.

TIME FRAME

Ongoing

EXPECTED TIME TO RECEIVE BENEFITS

Repair Assistance is usually processed within 2 weeks of receipt of a completed application. Vehicle Retirements are usually processed within 4 to 6 weeks.

WEBSITE

www.bar.ca.gov/consumer/Consumer_Assistance_Program

CONTACT

Phone: 866-272-9642

PROGRAM

Consumer Assistance Program (CAP)

(Continued)

REQUIREMENTS

Are there any special requirements to complete the application?

1. Smog Check is required as a way of verifying that a participating vehicle is operational and capable of being driven, while measuring emissions reductions.
2. Must be the registered owner with title issued in their name. The vehicle must be currently registered with the DMV with a valid, unexpired registration sticker OR have all fees paid to the DMV and not have a registration that has been expired more than 120 days.
3. Vehicle must be registered in California for two consecutive years preceding the current registration expiration date. For Retirement income-qualified Option 2, an unregistered vehicle, or a currently registered vehicle not meeting the requirements above may also be eligible if proven to have been primarily driven in California for the last two years AND not have been registered in any other state or country in the last two years, in which case, documentation of operation in California must be provided (ie. proof of insurance coverage in CA or at least two invoices from two separate calendar years prior to applying from an Automotive Repair Dealer ARD) registered at the time of the repair with BAR).
4. Must take vehicle to a BAR-contracted dismantler or start vehicle repairs before the expiration date indicated on your Letter of Eligibility.

What kind of supplemental documents are needed?

To verify household income, a COPY of ONE income documentation option may need to be submitted: Public Assistance, Unemployment, Disability or Veteran's Benefits, Social Security, or Tax Form AND Paycheck Stub.

HOW TO APPLY

Online: Submit form directly at www.bar.ca.gov/CAPOnline/CAPApplicationOnline.aspx

Mail: Download application at www.bar.ca.gov/pdf/CAP_Application.pdf or call (800) 952-5210 to request a mailed copy.

Send to: Bureau of Automotive Repair
Consumer Assistance Program
10949 N. Mather Blvd.
Rancho Cordova, CA 95670

AGENCY

Bureau of Automotive Repair
(BAR)

PROGRAM

Residential Electric Vehicle (EV) Charging Incentive Pilot Program

DESCRIPTION

A pilot program to offset Level 2 (240v) EV charger hardware costs. The program will provide an incentive to buy-down the cost of residential chargers, which typically range from \$400-\$800. Incentives range from \$250 with an additional incentive of up to \$50 for moderate-income residents and an additional \$250 for low-income residents.

In some instances, a local utility program may offer a more generous incentive towards purchase and/or installation of a Level 2 EV charger than the SCAQMD program. In such instances, applicants will be referred to another utility program.

ELIGIBILITY

Purchase a new Level 2 charger for battery electric and plug-in hybrid electric vehicles.

REQUIREMENTS

Charger needs to be installed at a 240v outlet or by a licensed electrician if no 240V outlet exists. Examples of self-installations using an existing 240V outlet: EV Charger, Chargepoint, and Clipper Creek.

- Charger would need to be in place for a minimum of three (3) years and would be considered a permanent, not temporary, installation
- Installer would need to obtain any required city or county electrical permits for installation
- Level 2 charger must be UL listed or certified by a nationally recognized testing laboratory.

What kind of information or supplemental documents will they need?

Required documentation includes final approved building and safety permit as necessary; proof of charger purchase; copy of utility bill; DMV registration for the BEV, PEV, or PHEV; and installation photo. In order to receive a low income rebate of \$500, proof of low income qualification must be provided. This includes one of the following proofs of low income qualification dated from the last 12 months: first page of the utility bill showing that the applicant receives a low income utility rate (CARE), CalWORKS or TANF membership card. An applicant who receives the utility's low income rate (FERA) is eligible to receive a rebate of \$300.12.

HOW TO APPLY

Online: www.aqmd.gov/home/programs/community/community-detail?title=ev-charging-incentive

AGENCY

South Coast Air Quality Management District (SCAQMD)

PROGRAM TYPE

Low Carbon Transportation; EV Charger Rebate

TARGETED APPLICANT

Residential

ELIGIBLE AREAS

SCAQMD Territory (Orange County and most of Los Angeles, Riverside and San Bernardino County)

RANGE OF ASSISTANCE

\$250 to \$500 rebate

TIME FRAME

Ongoing

EXPECTED TIME TO RECEIVE BENEFITS

Varies by project.

WEBSITE

www.aqmd.gov/home/programs/community/community-detail?title=ev-charging-incentive

CONTACT

Email: Benigna Taylor, btaylor@aqmd.gov

PROGRAM

Electric Vehicle Charger Rebate Program

DESCRIPTION

LADWP residential customers can apply for rebates to offset the purchase of qualifying EV chargers. Eligible customers may receive a rebate of up to \$500 for the purchase of a qualified Level 2 (240-volt) charger.

LADWP offers special rate plans for charging EVs (see Electric Vehicle Rate Program on following pages). Rebates are also available to business customers for installing chargers at businesses and multi-unit dwellings.

ELIGIBILITY

Must be an LADWP residential customer and purchase a qualified Level 2 (240-volt) EV charger.

REQUIREMENTS

What kind of supplemental documents are needed?

- Proof of EV charger purchase - PAID invoice that includes purchase date, retailer name, business address and phone number, EV charger make and model number, itemized EV charger cost, and payment terms (paid in full - cash, check, credit card, etc.)
- DMV registration (EV must be registered at LADWP service address)
- Completed and signed W-9 form (if payee is a business)
- Proof of EV ownership (such as lease, purchase agreement, purchase contract, or bill of sale) that includes: EV owner information (name and address) EV make and model Purchase terms (lease or purchase)
- Photos Required:
- Completed charger installation
- Device nameplate for installed EV charger (including serial number, model number, manufactured date)
- TOU meter (if installed)
- If a dedicated meter is installed, the application must be submitted no later than 6 months from the installation date of a dedicated EV charging station Time-of-Use (TOU) service and meter by LADWP).

HOW TO APPLY

Mail: Download the Residential EV Charger Rebate Program Application at:

www.aqmd.gov/home/programs/community/community-detail?title=ev-charging-incentive

Send to: LADWP EV Programs

P.O. Box 51111, Room 1019
Los Angeles, CA 90051-0100

AGENCY

Los Angeles Department of Water and Power (LADWP)

PROGRAM TYPE

Low Carbon Transportation; EV Charger Rebate

TARGETED APPLICANT

Residential, Commercial

ELIGIBLE AREAS

City of Los Angeles

RANGE OF ASSISTANCE

Rebate up to \$500

TIME FRAME

Ongoing

WEBSITE

Go to www.ladwp.com/ev > click "Residential Electric Vegucke Charger Rebate Program".

CONTACT

Phone: 866-484-0433

Email: pluginla@ladwp.com

PROGRAM

Electric Vehicle (EV) Rate

DESCRIPTION

Customers can take advantage of an EV discount rate which lowers LADWP's base rate by an additional 2.5 cents per kilowatt-hour (kWh) for base period charging when they opt to install a second meter solely dedicated to the EV charger that will be billed on the Time-of-Use (TOU) rate. This option requires a meter change, and the discount rate will apply when charging the EV at night between the hours of 8:00 p.m. and 10:00 a.m. on weekdays or all day on weekends.

LADWP encourages customers to review their electricity costs and usage patterns for the past year before deciding which rate to request. If you would like a Customer Service Representative to review your account and help you decide on the best option, contact LADWP by phone or email.

ELIGIBILITY

All LADWP customers with an EV and EV charger that opt to install a separate EV Time-Of-Use (TOU) meter solely dedicated to the EV charger that will be billed on the discounted Time-of-Use Rate. Note: there is the EV Charger Rebate Program to assist customers in purchasing a charger.

HOW TO APPLY

Online: www.ladwp.com > Hover mouse over "Go Green" at top and click "Electric Vehicle Incentives" (under the "Drive Electric" header) > Click "EV Discount and Meter Options" for a drop-down box of more information.

AGENCY

Los Angeles Department of Water and Power (LADWP)

PROGRAM TYPE

Low Carbon Transportation; Energy Rate

TARGETED APPLICANT

Residential, Commercial

ELIGIBLE AREAS

City of Los Angeles

RANGE OF ASSISTANCE

The EV discount rate lowers LADWP's base rate by an additional 2.5 cents per kilowatt-hour (kWh) for base period charging.

TIME FRAME

Ongoing

EXPECTED TIME TO RECEIVE BENEFITS

Varies by project.

CONTACT

Phone: 866-484-0433

Email: PluginLA@ladwp.com

PROGRAM

Clean Air Vehicle (CAV) Decal Program

DESCRIPTION

This program authorizes a vehicle that meets specified emissions standards to be issued a CAV decal to allow single occupancy use of High Occupancy Vehicle (HOV or carpool) lanes. The fee for a clean air vehicle decal is \$22.

ELIGIBILITY

CAV decals are issued to vehicles that meet California’s super ultra-low emission vehicle (SULEV) standard for exhaust emissions and the federal inherently low-emission vehicle (ILEV) evaporative emission standard. Vehicles that meet these standards are typically electric vehicles. Vehicles that meet the state’s enhanced advanced technology partial zero-emission (enhanced AT PZEV) vehicles or transitional zero emission vehicle (TZEV) standard. Liquefied petroleum gas (LPG) and compressed natural gas (CNG) fueled vehicles may also qualify for the CAV decal program.

REQUIREMENTS

Vehicles must be registered in the applicant’s name. Transfers of ownership (from dealership or private party) for recently acquired vehicles must be completed before the application can be submitted. Registration cards from DMV will be sent once the transfer of ownership is complete.

- Address on the application must match the vehicle registration card. If for address updates, complete a Change of Address online at www.dmv.ca.gov before submitting an application or submit a Change of Address (DMV 14) with application. NOTE: This also applies if adding a new/separate mailing address not on file with DMV.
- For a vehicle purchased on or after January 1, 2018, an applicant’s participation in both the CAV Program and the CVRP is based upon both the applicant’s gross annual income and the vehicle type:

| Gross Annual Income | Vehicle Type | |
|---|--|---|
| | Battery or Plug-in Hybrid | Fuel Cell |
| AT or ABOVE <ul style="list-style-type: none"> • \$150,000 for single filers • \$204,000 for head-of-household • \$300,000 for joint filers | Clean Air Vehicle Program ONLY | Clean Air Vehicle Program OR Clean Vehicle Rebate Project (New owner has 60 days from date of purchase to choose between the two programs.) |
| UNDER <ul style="list-style-type: none"> • \$150,000 for single filers, • \$204,000 for head-of-household • \$300,000 for joint filers | Clean Air Vehicle Program AND Clean Vehicle Rebate Project | Clean Air Vehicle Program AND Clean Vehicle Rebate Project |

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AGENCY

California Air Resources Board (CARB)

ADMINISTERING OFFICE/PARTNERING AGENCY

California Department of Motor Vehicles (DMV)

PROGRAM TYPE

Low Carbon Transportation; Carpool Sticker

TARGETED APPLICANT

EV Drivers, Prospective EV Customers

ELIGIBLE AREAS

State of California

RANGE OF ASSISTANCE

CAV decal to allow single occupancy use of High Occupancy Vehicle (HOV or carpool) lanes

TIME FRAME

Ongoing

EXPECTED TIME TO RECEIVE BENEFITS

Applications are processed in the order they are received and usually within 30 business days.

WEBSITE

www.dmv.ca.gov/portal/dmv/detail/vr/cav_decals

CONTACT

Phone: 800-242-4450

Email: helpline@arb.ca.gov

PROGRAM

Clean Air Vehicle (CAV) Decal Program

(Continued)

HOW TO APPLY

Mail: Ensure your vehicle is on the ARB eligibility list by checking the ARB website (www.arb.ca.gov/msprog/carpool/carpool.htm) or calling. Download and complete Application for Clean Air Vehicle Decal REG 1000 (www.dmv.ca.gov/portal/wcm/connect/65b04120-4f15-4e90-81d0-74ce63a147d6/reg1000.pdf?MOD=AJPERES&CVID=); go to the DMV webpage, scroll down to “How To Apply for Clean Air Vehicle (CAV) Decals”, and click the link in the second bullet answer for Question #4.

Send to: Department of Motor Vehicles
Special Processing Unit - MS D238
P.O. Box 932345
Sacramento, CA 94232-3450

AGENCY

California Air Resources Board
(CARB)



Change. Not Charity.

EDITORIAL INFORMATION

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Download a copy at: <http://www.libertyhill.org/g2g>

The emPOWER Program

emPOWER is a coordinated L.A. County-wide outreach program with a mission to overcome barriers to sustainable energy usage commonly experienced in low-income and working class communities of color. In support of this campaign, Liberty Hill funds community partners with historic ties to communities on the frontlines of industrial pollution across LA County to expand access to important incentives that can help residents save up to thousands of dollars per year. For more information or assistance with accessing the programs listed in this directory, please sign up for the emPOWER campaign with one of our community partners close to where you live:

Boyle Heights: [Union de Vecinos \(www.uniondevecinos.org\)](http://www.uniondevecinos.org) – www.empoweruv.org

East Los Angeles: [East Los Angeles Community Corporation \(www.elacc.org\)](http://www.elacc.org) – www.empowerelacc.org

El Monte: [Active San Gabriel Valley \(www.activesgv.org\)](http://www.activesgv.org) – www.empowerasgv.org

Inglewood: [Social Justice Learning Institute \(www.sjli.org\)](http://www.sjli.org) – www.empowersjli.org

Long Beach: [East Yard Communities for Environmental Justice \(www.eycej.org\)](http://www.eycej.org) – www.empowereycej-lb.org

Pacoima: [Pacoima Beautiful \(www.pacoimabeautiful.org\)](http://www.pacoimabeautiful.org) – www.empowerpb.org

South LA: [Strategic Concepts in Organizing and Policy Education \(www.scopela.org\)](http://www.scopela.org) – www.empowerscope.org

Southeast LA County: [East Yard Communities for Environmental Justice \(www.eycej.org\)](http://www.eycej.org) – www.empowereycej.org

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